



North Bay Police Service  
Municipality of Callander



Report on Policing 2010

**Peter Chirico – Chair  
North Bay Police Services Board**

**Paul D. Cook - Chief of Police  
North Bay Police Service**



## North Bay Police Service

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Paul D. Cook  
Chief of Police

Alan Williams  
Deputy Chief of Police

April 14, 2011

Dear Community Members:

It is with great pride that we present our 2010 Callander Annual Report on Policing to our community. We would also like to take this opportunity to thank our personnel, both sworn and civilian, for their ongoing professionalism and dedication to duty. They continue to make a difference every-day, both on-duty and while volunteering in the communities we serve.

According to Sir Robert Peel, "the test of police efficiency is the absence of crime and disorder, not the visible evidence of police action in dealing with it." Based on our 2010 crime statistics we enjoyed another very successful year with Callander being relatively crime-free.

Our success has been achieved thanks to our strong ties with a multitude of community partners that work with our Service on a day-to-day basis and the respectful, law abiding citizens who call Callander home. This report is a testament to their support and reflects our Police Service's commitment to working with the community to make Callander the envy of many other cities and municipalities.

Our Police Service has proudly served the residents of Callander since 1997, when we assumed policing responsibilities for the Municipality. We look forward to working with members of Council and the community in the provision of policing services to Callander in 2011 and for many years into the future.

Sincerely,

Paul D. Cook  
Chief of Police

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## **MISSION STATEMENT**

### **NORTH BAY POLICE SERVICE**

**Dedicated to service, committed to community.**



## **VALUES**

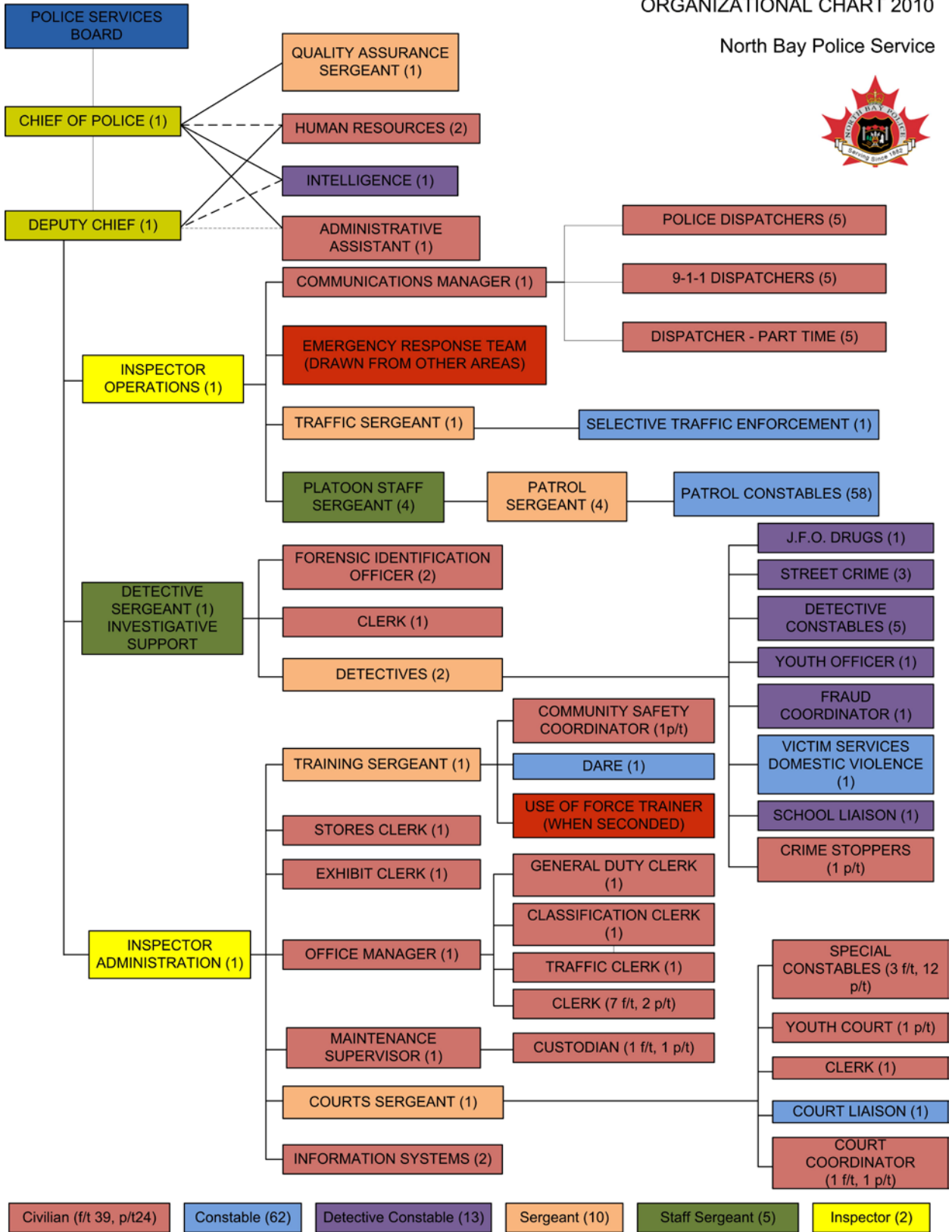
**We, the members of the NORTH BAY POLICE SERVICE are committed to:**

**Excellence in policing  
Pride in professionalism  
Compassion for those in need**

**Honesty-Integrity-Growth-Teamwork**

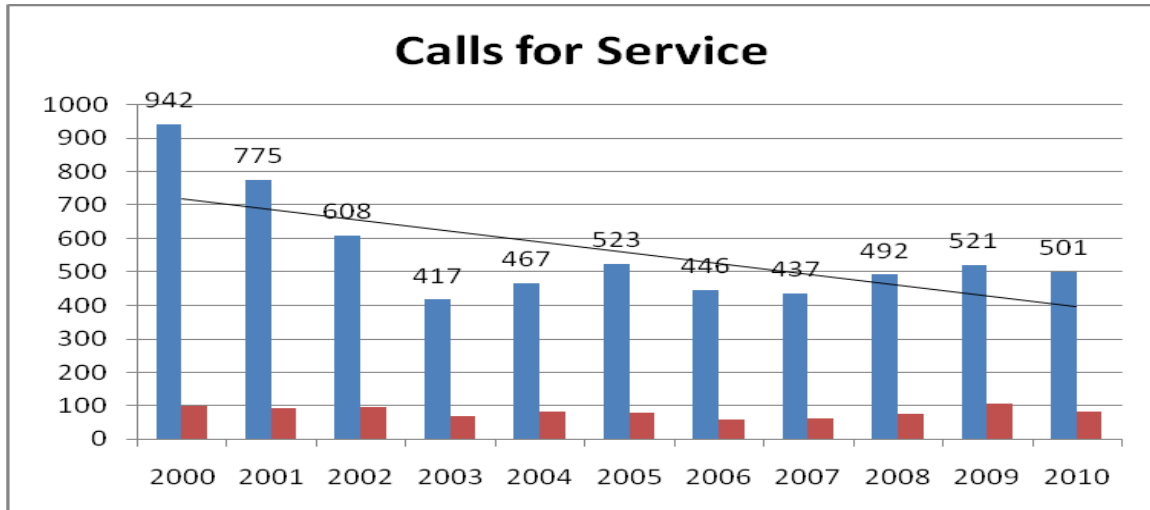
ORGANIZATIONAL CHART 2010

North Bay Police Service

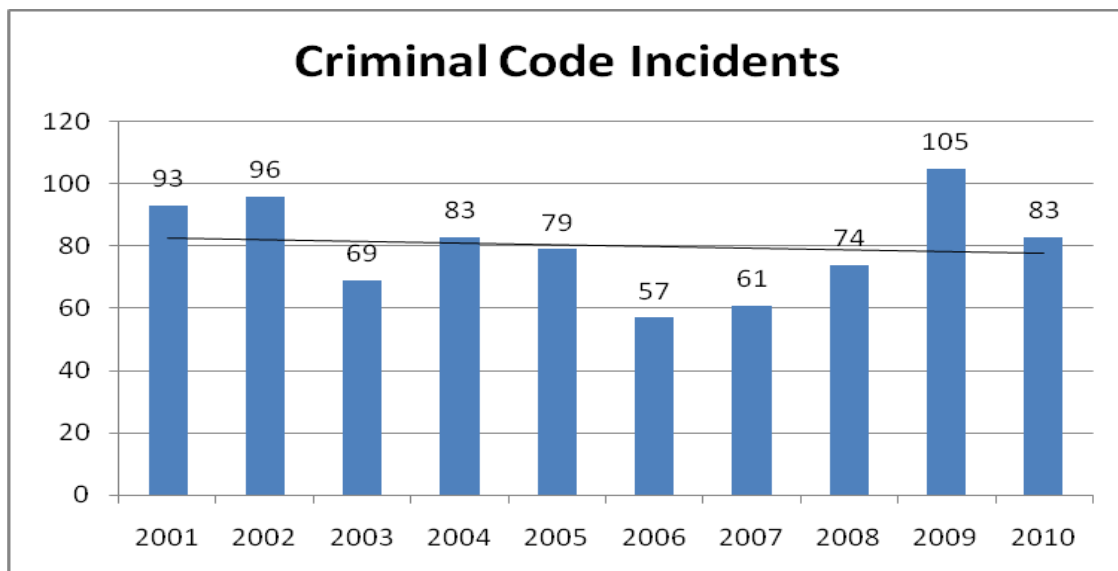


## CALLS FOR SERVICE

Since the North Bay Police Service assumed policing responsibilities for the Municipality of Callander in April of 1997, the annual number of calls for service has been as high as 942 and as low as 417. In 2010 our members responded to 501 calls for service. This included 83 *Criminal Code* occurrences, which is a decrease of 22 occurrences or 21% over 2009.



Callander continues to grow significantly in reference to population and structures. In 2001 the population was 3,177 with 1,406 residences. In 2010 both the population and the amount of residences continued to expand. According to figures obtained by the Municipality in 2009, the population was 3,579 with 1,542 residences, an increase of 12.6% and 9.6% respectively. Despite the population growth and expansion of neighbourhoods many of the categories examined in this report have not increased proportionately. With the exception of theft under \$5,000, most of the categories captured in the Uniform Crime Reports Occurrence Statistics (UCR) have remained relatively consistent.

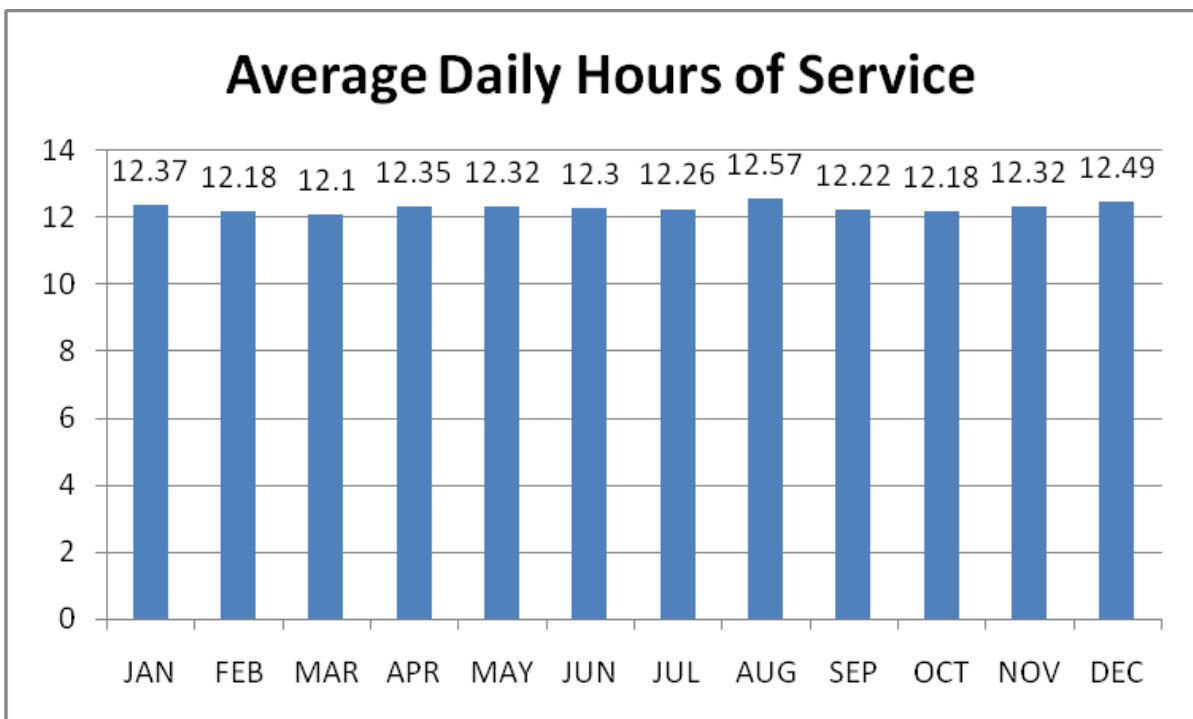


## HOURS OF SERVICE

The chart below depicts the average number of hours of service per day in each month from January 1<sup>st</sup> to December 31<sup>st</sup> 2010. The annual daily average was 12.30 hours per day. The number of hours has varied from a low of 10 to a high of 21.5 hours in any single day.

We continue to stagger the hours in order to optimize our presence and provide coverage during peak hours for demand. This strategic deployment allows for maximum visibility and deterrence to crime. Positive comments continue to be received from the residents of Callander on the high visibility of patrols, which has been welcomed from the outset.

In addition to Uniformed Patrol, we utilize our Bicycle, Snowmobile and RIDE Patrols, Street Crime Unit and the services of our Community Programs Section to address enforcement issues and to enhance community safety.

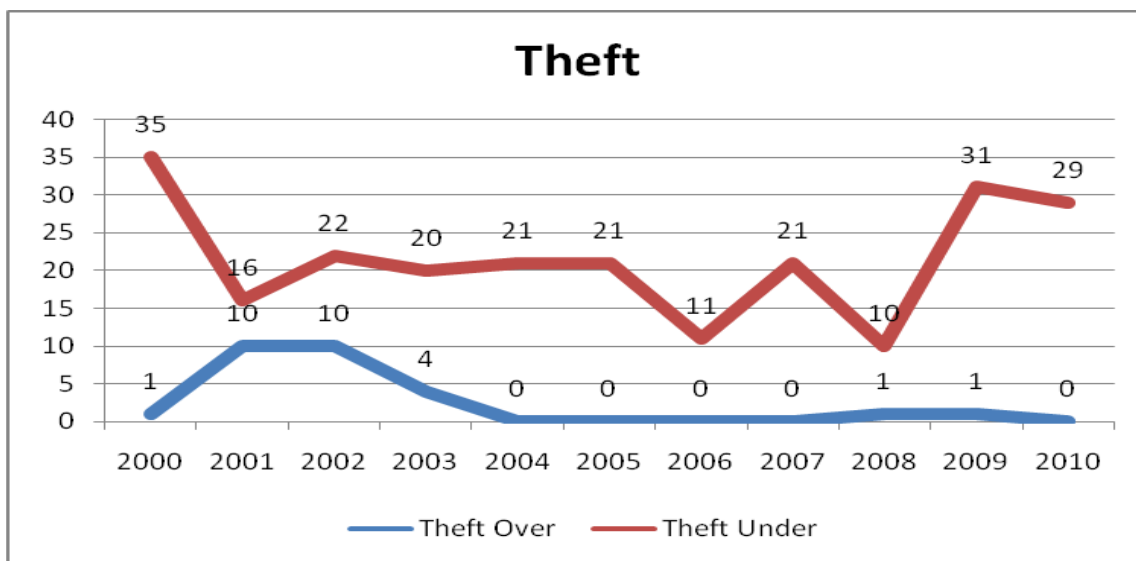
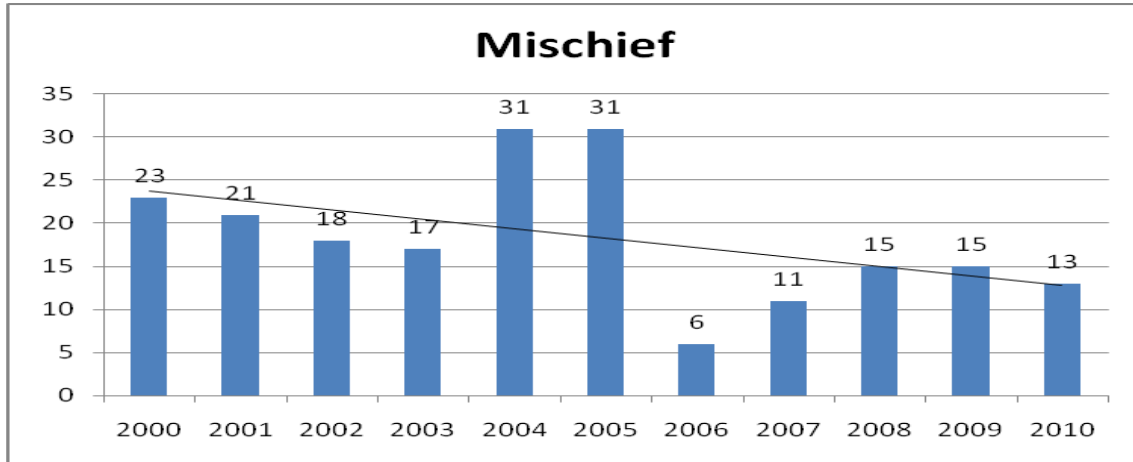


## PROPERTY CRIMES

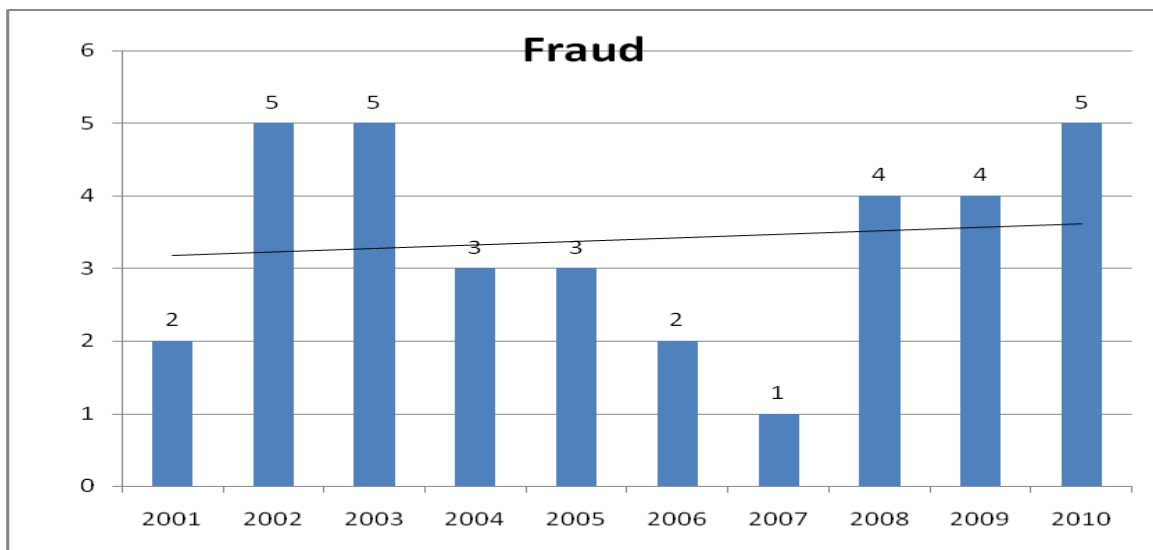
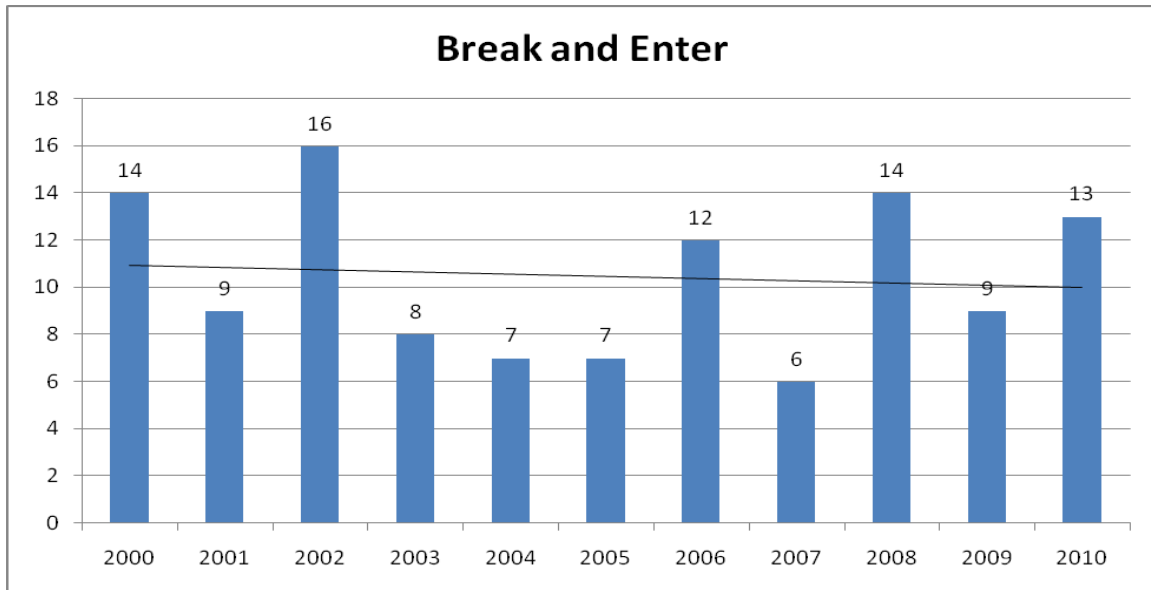
Reports of theft under \$5000 remained elevated at 29 compared to a 10 year average of 23.7 occurrences. Although these numbers have increased, it is not inconceivable that only a few individuals are responsible for the majority of these crimes.

The number of break-ins decreased from 15 in 2009 to 13 in 2010, with an average of 10 occurrences over the last decade.

As shown later in this report, the clearance rate for property crime is 12.7%, an increase from 8% in 2009. This increase appears significant but must be taken in the proper context. With such a limited number of occurrences, clearance rates can increase and decrease dramatically. For example, identifying or apprehending an individual(s) responsible for an additional 10 property crimes would theoretically raise the clearance rate to over 28.5%.



As residents of the area become well educated in the area of crime prevention and target hardening, they take steps to reduce their vulnerability to being a victim of a crime. We take every opportunity we have to provide literature and advice to residents on protecting themselves from criminals and thus reducing the risk of victimization.



In January 2011 the position of a Community Resource Officer was created. This position will consist of a sworn member who will implement the new Mobilization and Engagement Model of Community Policing. Throughout our organization officers will also utilize this model as a diagnostic tool to assist in recognizing what level of safety and security is present in the neighbourhood they are working in and what strategies to employ to assist in the creation of long-term solutions.

Our strategy of working with members of our community will strengthen existing relationships, create new partnerships and hopefully continue to have a positive impact on lowering occurrences of crime and social disorder.

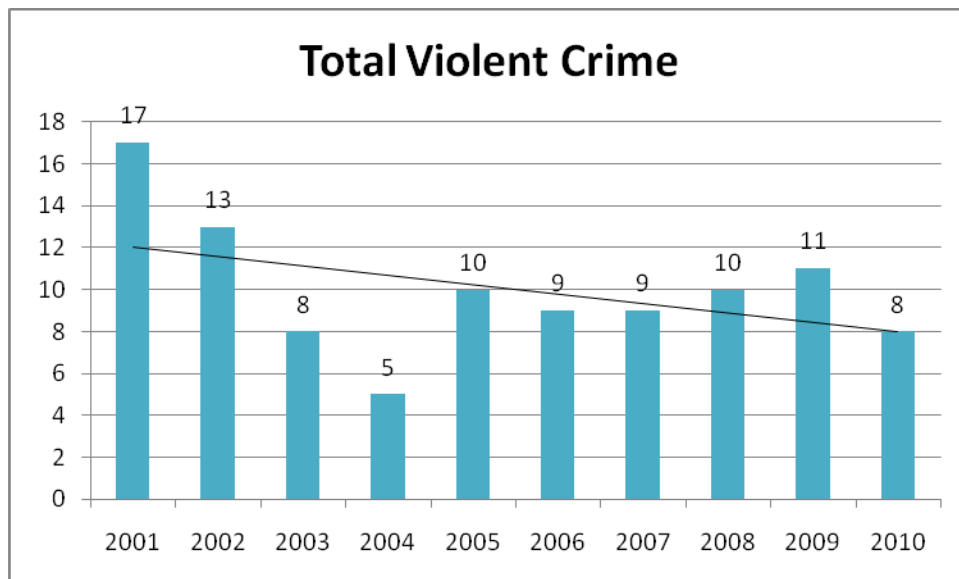


## VIOLENT CRIME

Violent Crime in our society draws much attention, in particular the issues of domestic violence and violence in our schools. With recent changes in legislation, a strong message of zero tolerance has been communicated. One of the effects of greater public awareness is that the incidence of reported crime increases while actual crime rates remain constant.

The North Bay Police Service has supported this position for a number of years and has ensured that violent criminals were prosecuted whenever the evidence was present. This is reflected in the high clearance rate that we have had in the area of violent crime over the past several years. In 2010 the following violent crimes were reported: 1 – assault with a weapon; 5 - level 1 assaults; 1 – robbery and 1- criminal harassment. With the exception of the robbery, each of the occurrences was cleared.

Our officers responded to 30 domestic disturbance calls in 2010. In many instances calls for service in this area are attributed to third party reporting of noise complaints and verbal arguments where no physical violence has occurred. There were no occurrences that warranted charges. To ensure each component of a domestic violence call for service has been addressed, each report of domestic violence is the subject of examination by our Domestic Violence Coordinator. The chart below depicts the number of violent crime incidents over the past ten years. This includes assaults, robberies, sex offences, criminal harassment and weapon offences.



## CRIME and CLEARANCE RATES

With respect to youth crime, no males or females were charged under the provisions of the *Youth Criminal Justice Act*.

In 2010, 3 adults were charged under the *Controlled Substances and Drug Act*.

With a limited number of occurrences in each category, crime and clearance rates can rise and fall dramatically from year to year. For example, two unsolved robberies, producing a clearance rate of 0.00% in that category, can make the violent crime clearance rate drop considerably, and the rate of incidence climb as dramatically. Rates and percentages should be looked at in concert with the data to ensure a proper analysis of the situation.

However, in order to report Municipal Performance Measures, the data has been converted to those figures and is presented in the table below:

CRIME AND CLEARANCE RATES				
	Property Crime	Violent Crime	Other Criminal Code	Total Criminal Code (excluding Impaired Driving)
Number of Incidents	63	8	9	80
Clearance Rate	12.7%	87.5%	91.65%	63.95%

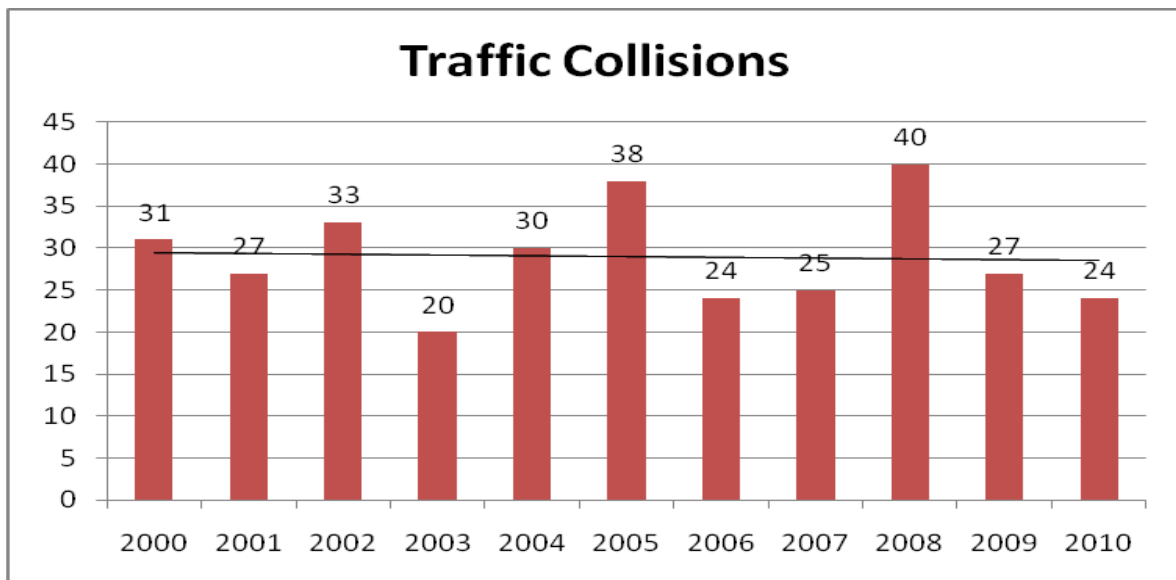
CRIMINAL CHARGES				
Adult		Youth Criminal Justice Act		
Male	Female	Male	Female	Youth Not Charged
11	9	0	0	1

## ROAD SAFETY

Many surveys attempt to identify concerns of citizens. Often police services have learned that complaints about traffic violations and safety are the most common concerns for community members. In 2010 our Service received 0 traffic complaints from residents of Callander. Usually the vast majority of these types of complaints are reports of speeding vehicles, erratic driving and possible impaired drivers.

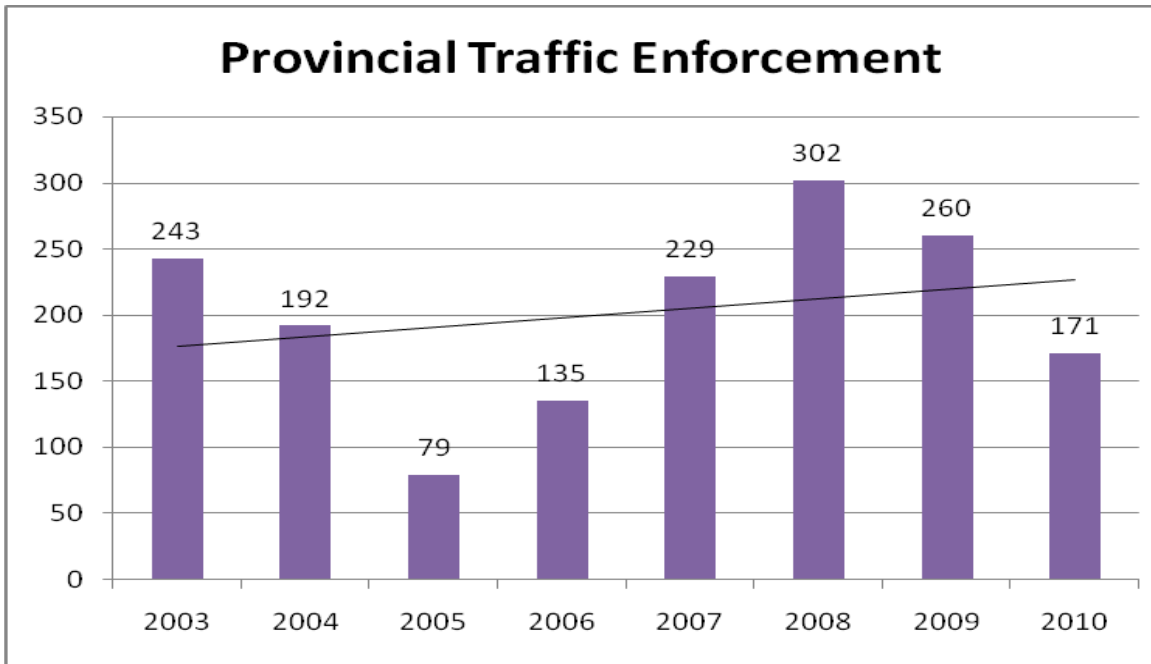
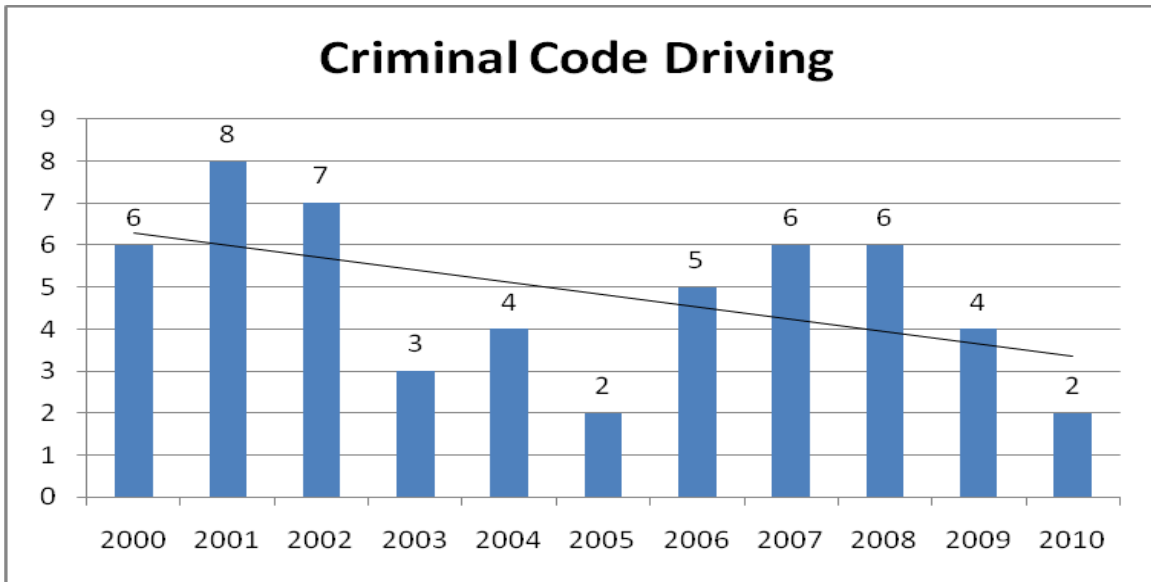
The number of collisions over the past 10 years has averaged 31.9 annually. In 2010, 24 motor vehicle collisions were called in to our Service. As outlined in the *Highway Traffic Act*, motorists have several options when it comes to reporting. Motorists involved in collisions where less than \$1,000 worth of damage has been sustained and where no injury is apparent, need not report the matter and may settle it among themselves. These are deemed non-reportable accidents.

Motorists in Callander also have the option to have their collision investigated by a police officer who would be dispatched to the scene or they may wish to attend the Collision Reporting Centre (CRC) located adjacent to the lobby of the police administration building. In 2010 our officers responded to and investigated 8 collisions, while drivers from 6 other accidents attended the CRC. The remaining 10 collisions were deemed non-reportable.



Education, deterrence and enforcement are key ingredients in an overall road safety strategy. RIDE patrols, dedicated traffic enforcement and general patrols all contribute to reducing the number of injuries and deaths on our highways.

In 2010 there was 1 impaired operation of a motor vehicle and 1 driving while disqualified charge laid.



In 2010 uniformed members, either while on patrol or assigned to directed activities, issued 161 Provincial Offences Notices under the *Highway Traffic Act*. Charges were also laid under the following Provincial Offences: 8 - *Motorized Snow Vehicles Act*, 1 - *Liquor Licence Act* and 1 - *Off Road Vehicles Act*.

## CONCLUSION

The North Bay Police Service is committed to enhancing the quality of life enjoyed by the residents of Callander. Consistent with the municipality's Mission Statement:

*"We will nurture the small town community pride and spirit and preserve the quality of life while developing the community in a manner that will make the most efficient use of existing infrastructure and resources."*

We believe that it is the role of the police to contribute to the achievement of the community's goal through crime prevention, law enforcement, and community partnerships, thereby ensuring a safe community.

Our Strategic Plan for 2010 - 2015 was released in the spring of 2010 and provided us with a frame work for our new Business Plan that was passed by our Board in March 2011. It is our sincere intention to meet and surpass the stated goals and objectives.

These targets have been established as a result of the analysis of crime data, current trends, input from both within our organization and with the assistance of community partners. Achieving targets depends on the continued cooperation of the community in preventing crime, reporting suspicious activity and working with police in keeping our community a safe place to live, work and play.

We look forward to our continued partnerships with Council, a wide variety of community groups and to working with every resident of Callander in our pursuit of community safety.

