



North Bay Police Service

Report on Policing 2008

**Peter Chirico – Chair
North Bay Police Services Board**

**Chief of Police Paul D. Cook
North Bay Police Service**



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FOREWORD

The North Bay Police Services Board and Chief of Police are pleased to present our 2008 Annual Report on Policing in North Bay to our community.

We have proudly served the residents of North Bay since 1882. The men and women of our Police Service on a daily basis exemplify our core values:

Excellence in Policing
Pride in Professionalism
Compassion for those in need
Honesty-Integrity-Vision-Teamwork

We are fortunate to have some of the most talented, dedicated, loyal and trustworthy police professionals working in our service. In addition to enforcing the law, they act as mentors to our youth, role models for others and community problem-solvers.

While police must clearly take the lead in law enforcement, community safety is a shared responsibility. We firmly believe the significant partnerships we have established within the community have resulted in a safer environment for every citizen in North Bay. This Annual Report is a testament to this.

On behalf of the Board and the Police Service, we wish to thank all of our sworn and civilian members for their professionalism and dedication to duty. We would also like to acknowledge the residents for doing their part in making North Bay an enviable place to live, work, play and raise their families.

We look forward to working with City Council and the community in the provision of policing services to North Bay in 2009 and beyond.

Peter Chirico
Chair, Police Services Board

Paul D. Cook
Chief of Police

POLICE SERVICES BOARD



Police Services Board Members (L-R)

Carol Miller – Secretary
Susan Houghton - Member
Peter Gavan - Member
Peter Chirico – Chair
Vic Fedeli – Member
Denis O'Connor – Vice-Chair
Michael Burke – City Solicitor

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NORTH BAY POLICE SERVICE

MISSION STATEMENT

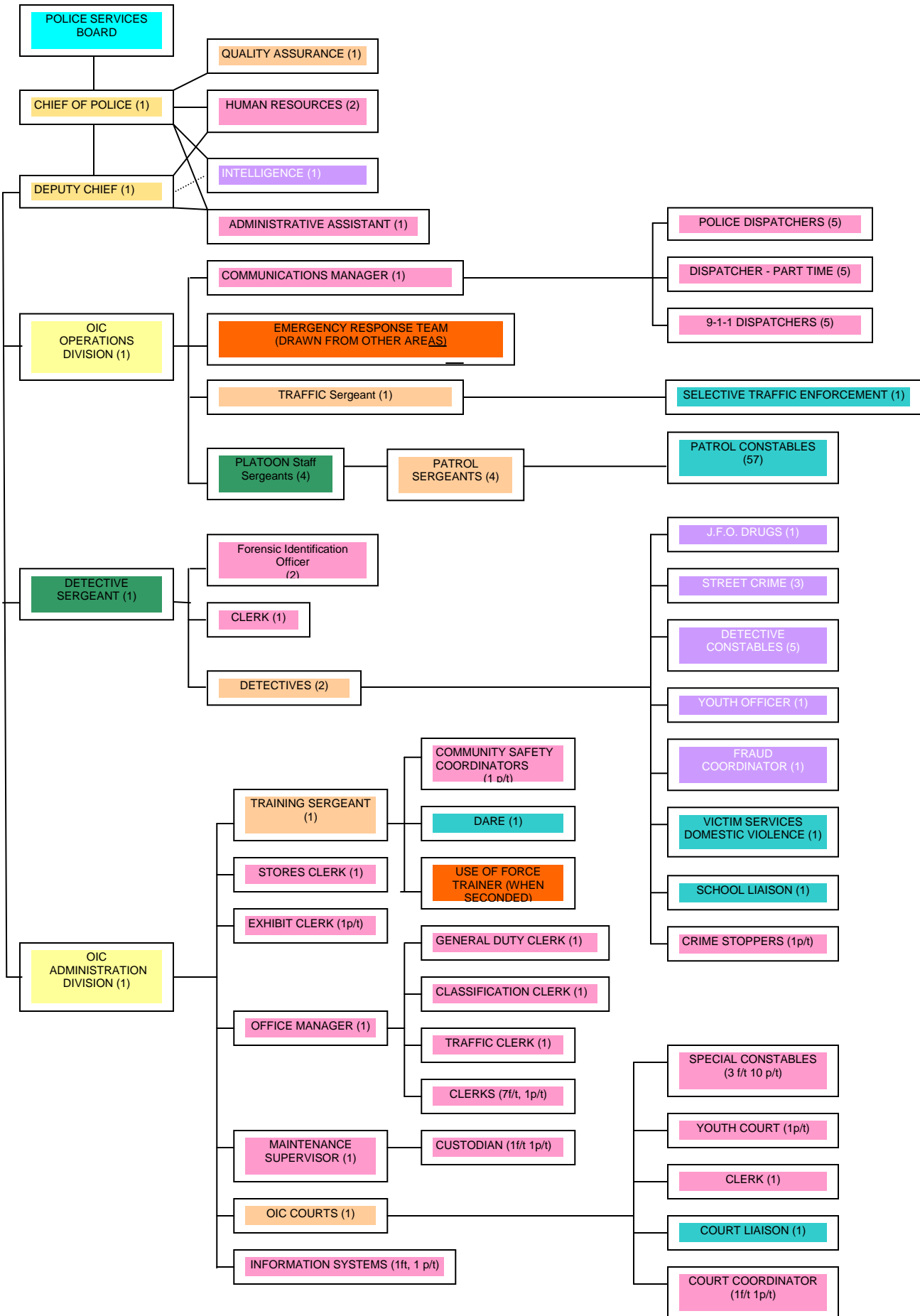
Dedicated to service, committed to community.



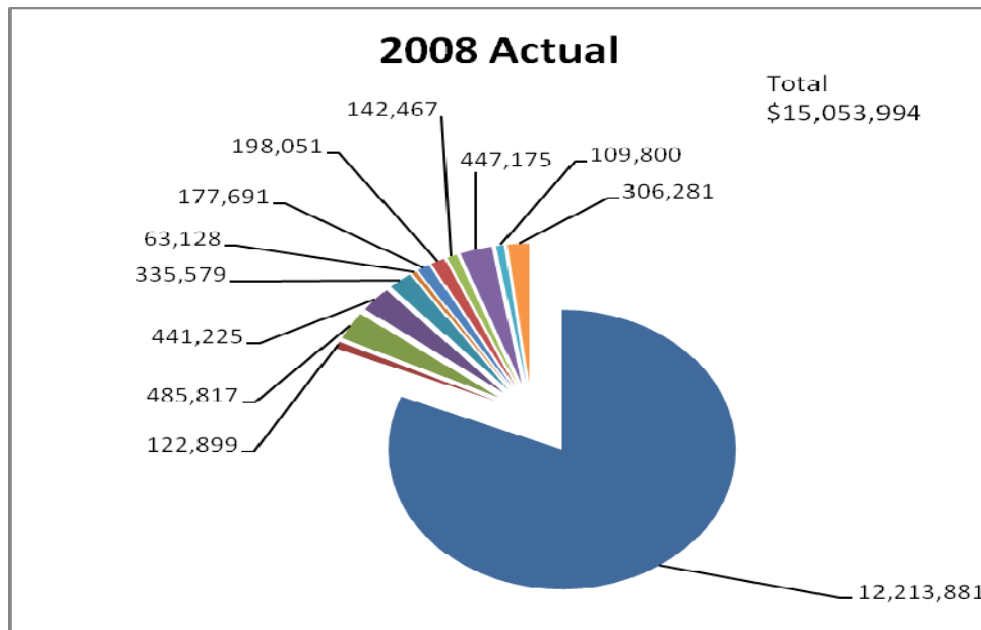
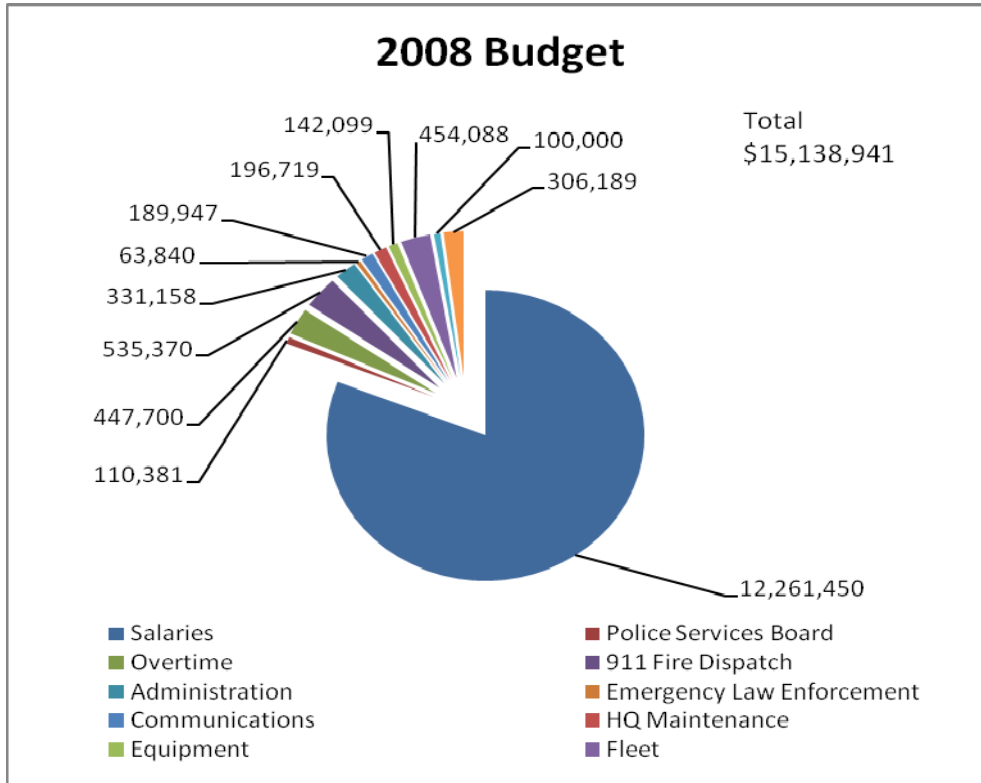
VALUES

We, the members of the NORTH BAY POLICE SERVICE are committed to:

*Excellence in Policing
Pride in Professionalism
Compassion for those in need
Honesty-Integrity-Vision-Teamwork*



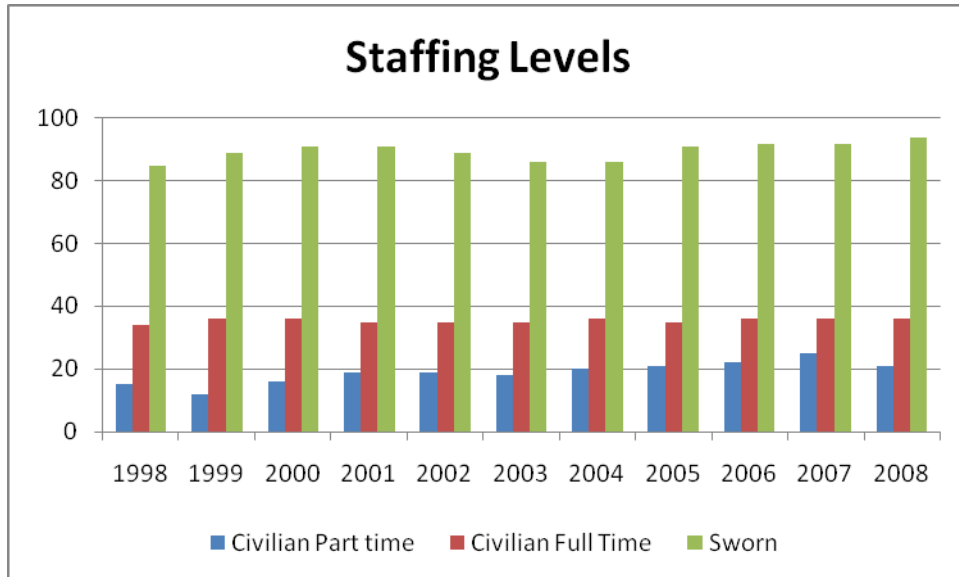
COST OF POLICING



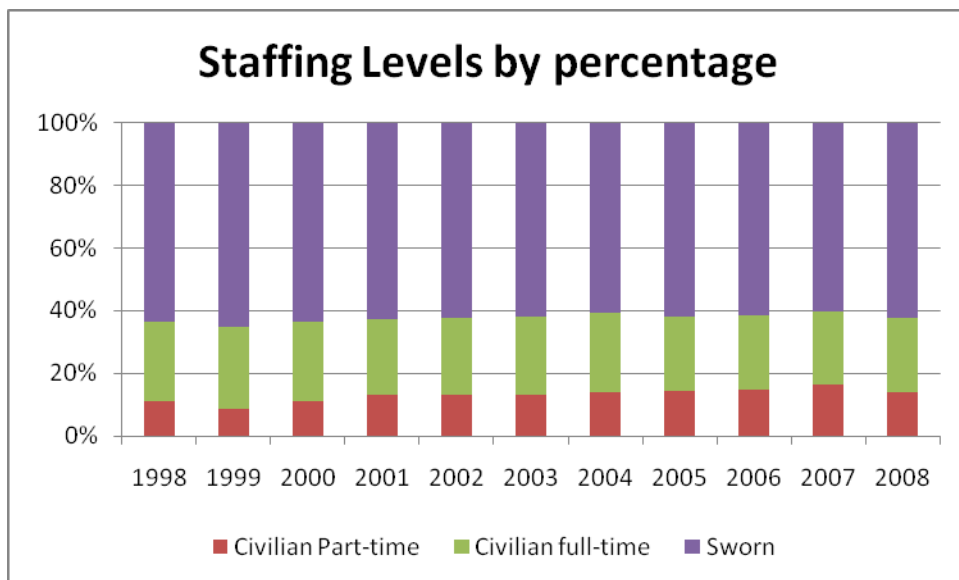
Revenues	Budget \$1,198,336	Actual \$1,391,492
Year end (Surplus)/Deficit		(\$461,641)
*2009-01-18 figures		

STAFFING LEVELS - DEC. 31ST 2008

This chart depicts the staffing levels by employee as a total in each category.



This chart depicts the staffing levels as a percentage for each category.



COMMUNITY BASED CRIME PREVENTION

The Business Plan set out the following goal in this area:

Goal

To develop effective, appropriate and sustainable crime prevention initiatives with community stakeholders.

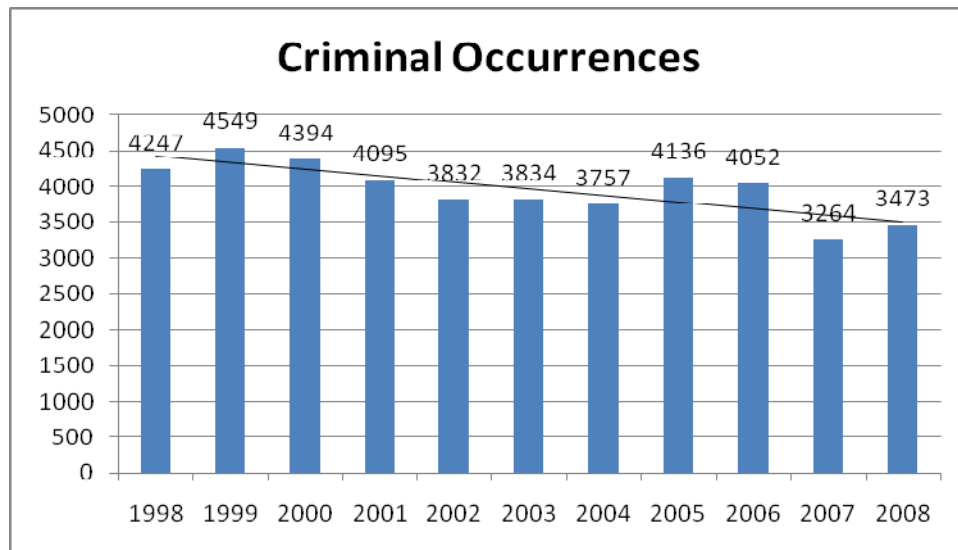
Objectives

1. To ensure that crime prevention initiatives involve appropriate stakeholders.
2. To educate the public on sound crime prevention practices.
3. To conduct ongoing reviews of existing programs and determine their viability.

Performance Measures

1. Annual evaluation reports of all existing crime prevention programs.
2. Implementation of new programs.

Although the number of reported criminal occurrences continues its downward trend over the past ten years, there was, however, a slight increase from 2007 to 2008 of 6.4%. Further analysis reveals that this increase is related to peripheral offences generated by domestic disturbances such as criminal harassment, threatening and in particular bail violations.



There were 209 more criminal occurrences reported in 2008 than the previous year. In the area of vehicle related thefts, the number of reported stolen vehicles is down from 62 to 56. Theft from motor vehicles saw a minor increase of 12 occurrences from the 2007 level of 287. This is well below the 2006 high of 351 thefts from motor vehicles. In 2007 a new community based crime prevention initiative was implemented. The “Lock It or Lose It” campaign was launched as a result of an increasing number of occurrences in this area that were reported. The awareness campaign included radio ads and literature distribution. The program has had a positive impact in this area.

Crime Prevention is an education process that encompasses all ages. Our Community Programs Coordinator conducted numerous presentations to many community groups throughout the year. At the Early Years Learning Centre, youth and family safety awareness were the primary topic of several educational seminars. Numerous presentations have been provided with a variety of women's groups with an emphasis on personal, vehicle and property safety. Not only do these presentations speak to safety related issues but also what members of the public can expect from a police response when faced with a safety concern.

In an on-going effort to prevent and report crime, Bullying awareness sessions are presented to youths from grades 1 through 8. This presentation has been developed by our Community Programs Coordinator, who continuously monitors Bullying occurrences that occur in North Bay and other communities. The main focus is to educate youth on the legal consequences of unacceptable behaviour, both in school and social settings.

Many requests for advice from police concerning work place safety and awareness have been made by several private and public sector employers within our community. Safety concerns addressed varied from lock down and bomb threat procedures, security issues for employees and other related safety concerns. Often the input from members of our Service results in documented changes to Standard Operating Procedures/Policy by the employer.



On Saturday, November 22, 2008, members of the North Bay Police Service, along with other volunteers, boarded the Santa Express and headed to the North Pole with approximately 200 children to greet Santa. Once they arrived at the North Pole, Santa boarded the train and met the children on the train ride back to North Bay.

Pictured with Santa are, from left to right, Chief Cook, Cst. St. John, Santa, Cst. MacIntosh, Sgt. Byrnes, D/Chief Williams.

COMMUNITY PATROL

The Business Plan set out the following goal for this area:

Goal

To continue to evaluate and adjust our patrol deployment model.

Objectives

1. Review data relating to the deployment of patrol personnel.
2. Review the pilot project information the alternative deployment model.
3. Review best practices provincially in relation to deployment of personnel in both general and directed patrol.

Performance Measures

1. Adjustments and adoption of a consistent and effective deployment model for patrol personnel.

The four platoons providing front-line community patrol work a rotating 12-hour shift. This provides round the clock policing services to the community. Each platoon is comprised of one Staff Sergeant, one Sergeant and twelve to thirteen Constables. Over the past twelve months three members were promoted to the ranks of Staff Sergeant and Sergeant respectively due to retirements, with new Constables being appointed in their stead.

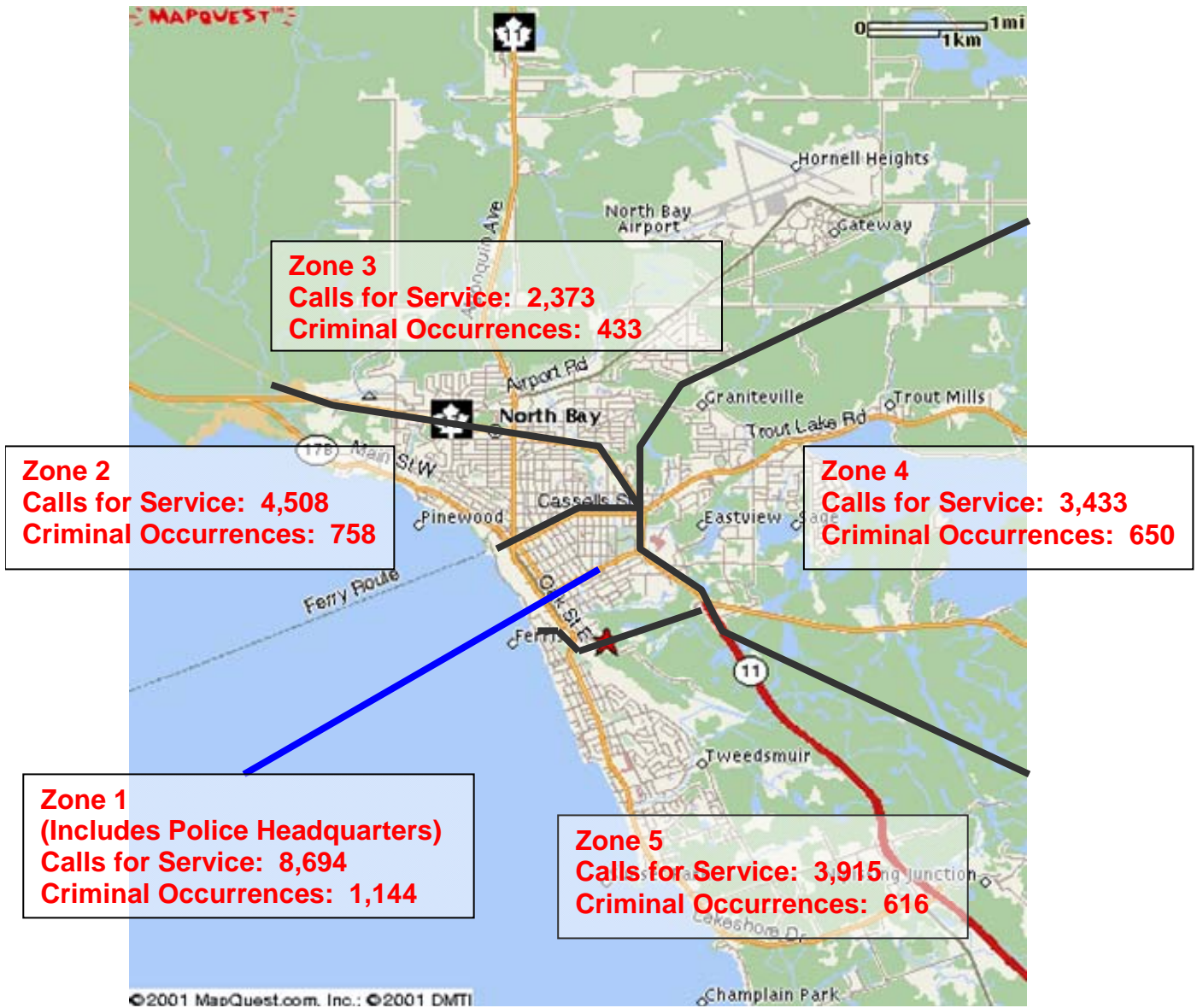
The Service anticipated these changes and has committed to provide training to these recently promoted mid- managers, to assist them in their new supervisory roles. This training is critical to the team leadership that is required to implement change and to maintain consistent and effective deployment of police officers. In keeping with its commitment all sworn supervisors attended a two day off site leadership workshop entitled "North Bay Police Forward".

In 2007 a total of 91,548 person hours were worked by members assigned to patrol in our community. Over the course of the year these officers laid 2,346 Criminal Code charges, responded to 23,117 dispatches and generated 7,060 reports.

The objectives listed above can now be examined and action plans developed. This area will be reviewed in conjunction with the previous Patrol Resource Allocation report. Further development in this area will occur over the planning period. The attached map outlines Calls for Service and Criminal Occurrences by patrol zone.

Further analysis of the types of incidents within each of the patrols zones will enable managers to deploy personnel based on "Intelligence-led" policing principles. These criteria include not only the call volume but type, risk to the public and risk to the officers responding.

NORTH BAY POLICE SERVICE PATROL ZONES



Zone 1 includes the downtown core, which is designated as Zone 1A. There was a total of 497 calls for service in zone 1A, which included 130 criminal occurrences.

CRIMINAL INVESTIGATION SERVICES

The Business Plan set out the following goal in this area:

Goal

To ensure highly skilled and trained investigators conduct criminal investigations.

Objectives

1. To provide skills training to criminal investigators.
2. To develop and maintain an ongoing inventory of members' investigative skills.

Performance Measures

1. The number of officers receiving the General Investigative Techniques Course and/or the Major Case Management Course.
2. The number of officers in specialty units receiving mandated specialty training.
3. The number of officers designated by the Chief of Police as Criminal Investigators.

The Adequacy Standards Regulation requires that the police service have one or more Criminal Investigators who have completed the required training or have acquired equivalent competencies. In addition, investigative supports must be accessible to the service. These include forensic identification, breath testing, and criminal intelligence.

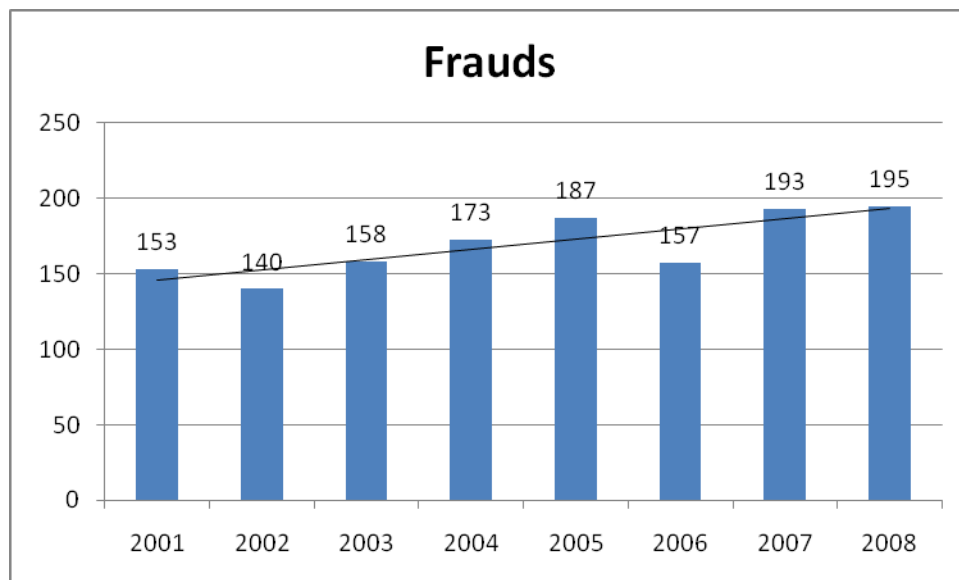
The goals and objectives in the Business Plan call for providing skills training for criminal investigators, and ensuring that those officers in specialty units receive the training required to ensure a high level of competency. To that end, the Service provided training to its members in 2008 as follows:

General Investigative Techniques	4	Lawful Justification	2
Male Sexual Victimization	9	Fraud Investigation	1
Search Warrant	2	Major Case Management	2
CAS Child Death Investigations	4	Major Crime Investigation	1
Professional Standards	1	Intercept Private Communication	1
Human Source Development	23	Mobile Surveillance	2
Investigative Interviewing	4	Domestic Violence & Conferences	4
Sexual Assault Investigation	2		

In addition to supervisors of each platoon being designated as criminal investigators, 17 of the 57 constables (30%) assigned to the Patrol Division are also designated, providing investigative expertise and experience at the front-line level. This percentage has decreased from the year previous due to retirements, promotions and new hires. This is particularly important to the young officers who receive mentoring and direction from those officers. Training resources are being allocated to ensure a continued supply of designated criminal investigators.

The position of Fraud Coordinator remains a vital link between the police service and the financial community, establishing a working relationship between investigators from banks and financial institutions and the law enforcement community. With concerns surrounding identity theft, internet fraud, and other offences in our seemingly borderless world, the reach of the criminal element is international and sophisticated, with the ability to operate with impunity.

195 frauds were reported to the Service in 2008. The Fraud Coordinator, who has received specialized training to deal with fraud complaints and their varied complexity, investigated 98 fraud complaints, resulting in 37 *Criminal Code* charges. The remaining reported frauds were assigned to Patrol and Investigative Support personnel.



Internet fraud remains the most frequently reported type of fraud. It is under reported by victims and a challenge to law enforcement personnel, thus making it attractive to criminals. It stands to reason then that, as our dependence on technology increases, so will Internet fraud. People who fall prey to Internet fraud may be reluctant in making a complaint. They may feel embarrassed that they were “duped” or that the likelihood that law enforcement will identify the criminal is remote and therefore don’t want to “bother” the police. In its commitment to the public the Service several times a year files media releases to encourage anyone who may have been the victim of such frauds to report it and to warn when new “scams” are being detected.

COMMUNITY SATISFACTION

The Business Plan set out the following goal for this area:

Goal

To ensure that members of the community are satisfied with the quality of policing provided to their community.

Objectives

1. To conduct ongoing community consultation.
2. To respond to community concerns through community problem solving.
3. To deliver a customer service training program.

Performance Measures

1. Annual community satisfaction evaluation reports.
2. Community consultation initiatives.
3. Community problem solving initiatives.
4. Number of members receiving customer training.

Although not a performance measure listed above, the number of public complaints and their resolution are key indicators in community satisfaction. A total of 26 complaints were received in 2008 versus 15 in 2007. Of those 26 complaints, 15 were withdrawn, 9 were found to be unsubstantiated and two were not dealt with as they were deemed frivolous by the Chief. Therefore, despite the increase in complaints, no misconduct was found and issues were satisfactorily resolved with the complainants.

Results of community surveys identified traffic enforcement and traffic safety including bicycle patrol as important community needs. Between June 23, 2008 and September 2, 2008, 5 officers were deployed on bicycle to patrol in North Bay and Callander. A total of 326 patrol hours resulted in 246 infractions under the Criminal Code, Highway Traffic, other statutes and by-laws being prosecuted or warnings given.

Our Mission Statement is "Dedicated to Service, Committed to Community". Customer service is the cornerstone of our commitment to members of the public that we serve. Culminating in January 2008 all members of the service participated in the internet based customer service training that was created in partnership with Magna Carta Training titled "Police Service Excellence North Bay". This comprehensive on-line training placed our members in real life scenarios that invoked thought processes oriented to customer service. This e-training is also mandatory for all new members.

As identified in past community surveys, the area of traffic safety is a very high concern for members of the community. The Platoon Traffic Officer (PTO) was utilized to respond to citizen traffic complaints. Although the position of PTO will be addressed further in this report under Road Safety, the officers assigned to this position spent 2,141 hours on traffic specific tasks. Some community concerns addressed were school bus monitoring, Community Safety Zone enforcement, directed patrols and specialized assignment to community events.

Maintaining and establishing new commitments with community partners is integral to the Service. We currently have 51 Protocols and Memorandums of Understanding with a

wide variety of community organizations and groups. In 2008 our Service entered into new protocols first, with Canadian Mental Health Association Nipissing Regional Branch and the Ministry of the Attorney General - Crown Attorney's Office and second, with Community Living North Bay.

The purpose of the first noted protocol was to establish a framework for the agencies to better assist those members of our community who have mental disorders and find themselves in conflict with the criminal justice system because of their mental disorder. The Pre-Charge Diversion Program is intended to assist individuals who are considered appropriate for diversion to access and utilize identified supports and services within their community. Mental Health Pre-charge Diversion is an alternative disposition or agreement resulting from the commission of an alleged offence by an individual with an identified mental illness or symptoms of mental illness.

The second protocol deals with community members who are developmentally disabled who may require the services of the North Bay Police Service in relation to criminal matters as either a victim, witness or suspect. Employees of Community Living North Bay are tasked with the dual role of ensuring that the person understands their rights, and assisting police authorities in carrying out their mandate. The primary focus is to assist those vulnerable individuals in better coping and understanding their rights and the investigative/judicial process.

Numerous individual and a few neighbourhood complaints concerning nuisances arising from certain homes in the city were an unresolved issue that started to drain resources from front line policing. As a result of these complaints the City of North Bay Community Services convened a meeting of all the Municipal Enforcement Agencies, including the police in October 2008. Issues identified included repeated noise complaints, loud parties, garbage, neighbour disputes, tenant issues and property standards in certain areas of the city. Recommendations included: updating relevant legislation and enforcement penalties; all municipal agencies would work to a coordinated approach to designated nuisance residences; and the noise by-law set fine be increased to \$200.00. With the new coordinated approach and awareness of all municipal enforcement agencies complaints will be dealt with more effectively.



Chief Cook led members of our Police Service and a number of retirees in this year's Remembrance Day March in North Bay.

EMERGENCY CALLS FOR SERVICE

The Business Plan set out the following goal in this area:

Goal

To ensure efficient and safe response to calls that involve emergency response personnel.

Objectives

1. To ensure that all emergency response personnel receive the required training and re-qualifications necessary for them to conduct themselves in a professional and safe manner.
2. To ensure participation of the service in community emergency response preparation and training.

Performance Measures

1. Number of training hours/days dedicated to emergency response training.
2. Number of community preparedness and training initiatives.

The Service's Emergency Response Team, along with trained Crisis Negotiators and Incident Commanders, must maintain their level of proficiency and be prepared to deal with some of the most serious incidents in policing. In recognition of this, the goals established in the Business Plan deal specifically with training for these members. The team had five days of maintenance training in 2008, covering a variety of topics including:

1. Clearing Techniques
2. Containment Training
3. ERT Written Testing
4. Task Specific Testing
5. Firearms Qualifications
6. Chemical Munitions
7. Distraction Device Training
8. Fitness and Task Specific Testing
9. Use of Force Techniques
10. Man Down Techniques

In addition, one member continued with maintenance training as a Sniper/Observer, which involved 3 hours on 6 separate days on the range, throughout the year. The team also received 4 days tactical training in a variety of areas with their colleagues from the Peel Regional Police Tactical Team, who also evaluated the team's performance in scenario based exercises. A one week search and rescue training session was conducted in the fall of 2008, which included map, compass and GPS exercises.

The Emergency Response Team members were involved in 36 occurrences in 2008, 8 more than the previous year. There were 13 arrests that included the deployment of a Conducted Energy Weapon, 13 high risk arrests with armed suspects or suicidal persons; this also includes the execution of high risk warrants. Members of the team conducted or took part in three ground search assignments. The Team has been in existence for 15 years.

VIOLENT CRIME

The Business Plan set out the following goal for this area:

Goal

To use crime analysis techniques more effectively in targeting violent crime investigations.

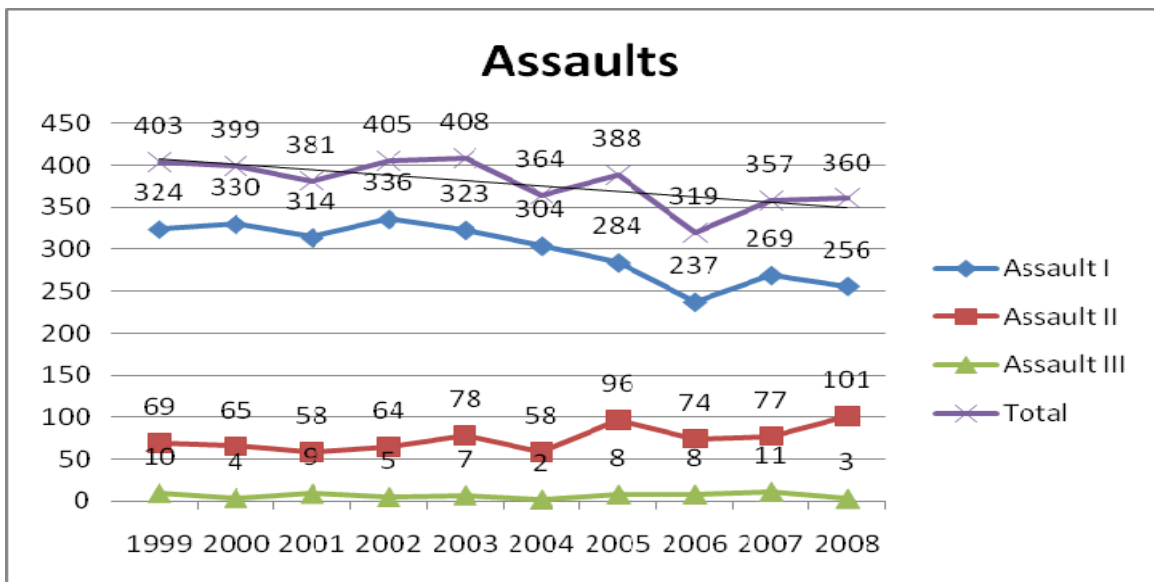
Objectives

1. To establish systems for analysing short and medium term trends in violent crime in order to respond more effectively.
2. To increase the number of task force and joint forces (JFO) investigations dealing with linked violent crime occurrences.
3. To maintain clearance levels within 5% of the past three-year average of 85%.

Performance Measures

1. Number of task force and JFO investigations initiated.
2. Clearance rate on violent crime.

The service is continuing its aggressive response to violent crime by making these occurrences priorities. We maintain a high clearance level, with 85.5% of violent crimes being cleared in 2008, down from 91.9% the previous year. This is consistent with the objective stated in the Business Plan listed above.



As seen above, assaults in two of the areas have decreased from the previous year (levels I & III). The overall number of assaults from 2007 to 2008 is consistent. The total number of assaults over the past decade continues to show a downward trend. Analysis to date has not identified any specific issue requiring the creation of a violent crime task force. We continue to monitor short and long term trends in this area.

Analysis of the past several years showed a link from the drug trade in North Bay to incidents of violent crime. In response, a Joint Forces Operation (JFO) investigation was launched in partnership with the O.P.P. Drug Enforcement Section. From June 2008 to February 2009, one member of the Street Crime Unit was seconded to a Special Drug Task Force, which culminated in a one day sweep in February 2009. As a result of this investigation:

- 46 people were arrested;
- 265 charges were laid;
- \$330,000 worth of drugs (street value) were seized, including over 7 kilos of marijuana, 2.2 kilos of cocaine, 500 prescription pills, 235 grams of psilocybin (magic mushrooms), and 277 ecstasy pills;
- Over \$60,000 of “buy” money was utilized;
- 16 firearms were seized, which included 4 purchased after being reported stolen in a previous break and enter; and
- 6 search warrants were executed.

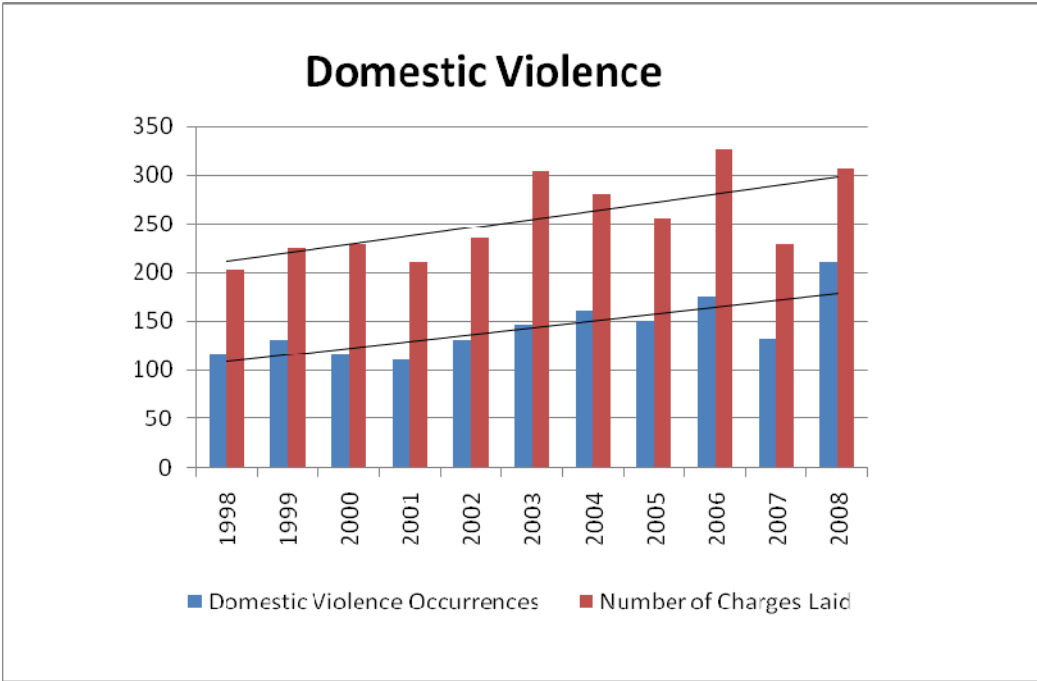
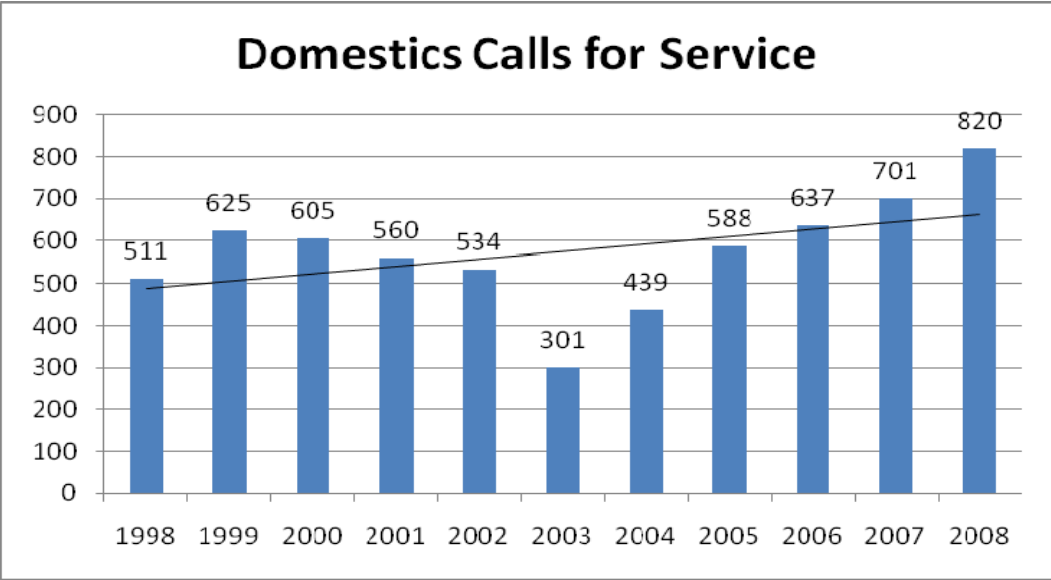
Our Service continues to participate in the longest formalized Drug JFO with the O.P.P. in the province’s history. In 2008 the Drug JFO entered into 185 investigations, resulting in 183 people being charged with 401 combined *Criminal Code*, *Controlled Drug and Substances Act* and other *Federal Statute* violations. The total value of drugs seized was approximately \$7,415,603. The officers also seized 12 weapons, including several firearms.

Yet another formal JFO is the Joint Snowmobile Unit. The mandate of the Unit is to patrol North Bay and area Ontario Federation of Snowmobiler’s Club (OFSC) trails and frozen bodies of water enforcing the *Motorized Snowmobile Vehicle Act* and other provincial and federal statutes. Some of the duties in 2008 included training for S.T.O.P. Officers, participating in safety presentations to various community groups and schools, searching for missing snowmobilers and investigating snowmobile accidents.

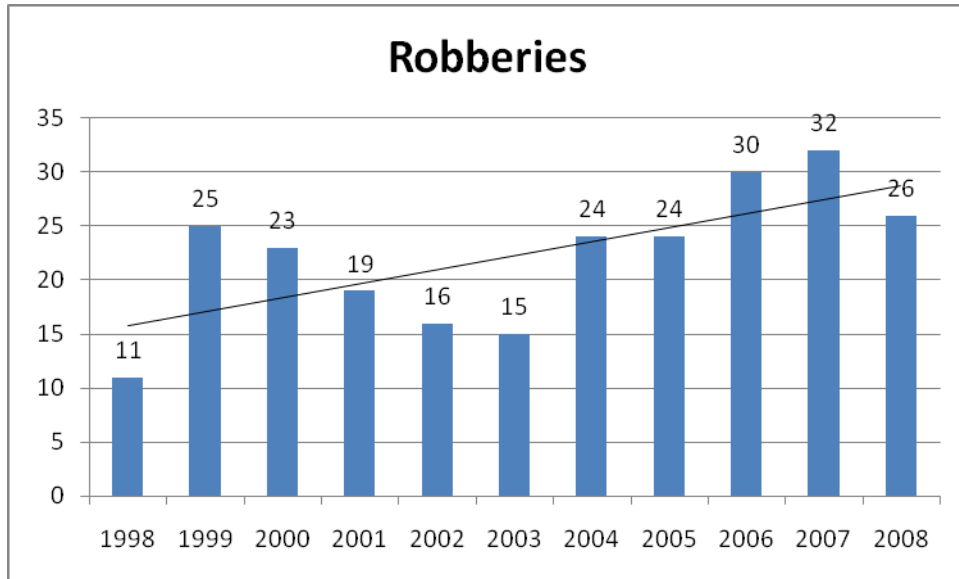
Inter-police service cooperation and intelligence gathering is yet another facet that focuses on combating crime. In the summer of 2008 our officers learned that a sizable amount of drugs would be obtained in Ottawa, destined for North Bay. North Bay Police Service officers followed suspects to the Nation’s Capital, where officers from the Ottawa Police Service took over surveillance. The suspects were observed receiving drugs and the investigation culminated with their arrests in North Bay. Due to the combined efforts, two individuals were arrested, cash and over \$50,000 worth of cocaine was seized.

Stricter adherence to reporting guidelines has resulted in more criminal occurrences being attributed to domestic disturbances. As previously indicated in the report, there have been increases in other offences such as criminal harassment, bail violations, mischief and threatening.

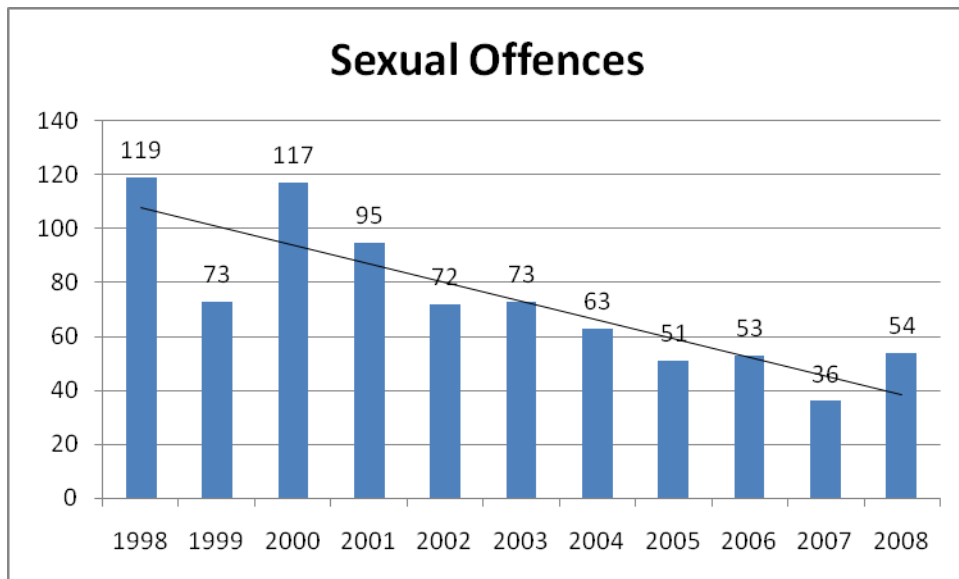
Assault charges in relation to domestic violence increased to 31 people charged, representing an increase of 23.8%. Breach of Court Order charges increased by 10 charges or 17%. Similar observations have been made of other criminal offence types. Enhanced training of supervisors and frontline personnel has led to a better understanding of the nuances and complexities of domestic investigations. This impacts on the increases seen in the statistical reporting.



An analysis of 2007 robbery data indicates that 64.5 % of these occurrences are in some way related to illicit drugs. We believe this still to be true based on robbery investigations in 2008. The number of robberies decreased from 32 to 26 in the past 12 months, however, this is still an increase over the 10 year average of 21.9.



The number of sexual offences reported continues its downward trend over the past ten years. However, a total of 54 sex offences reported in 2008 was an increase of 18 from the previous year. The current level is 5.1 occurrences below the average for the previous 10 years.



The Service is pursuing the completion of a protocol with other agencies involved in the areas of medical treatment and victim assistance in relation to the investigation of sexual assaults and domestic violence.

Since 1996 a Regulation made pursuant to the *Police Services Act of Ontario* requires policing agencies to submit ViCLAS (Violent Crime Linkage Analysis System) reports on all designated offences.

Under provincially mandated guidelines, the thirty-eight page, 156 questionnaire form must be completed by the investigator and submitted for review by his/her supervisor within specified time lines. In 2008, 86 booklets were submitted for analysis by investigators. In 2007 one Detective Constable from the Investigative Support Section had been seconded to the ViCLAS Section of the Ontario Provincial Police in Orillia for a duration of two years.



Investigative Support Section Detective Constables Paul Brewer and Fernando Cirullo discussing an investigation.

PROPERTY CRIME

The Business Plan set out the following goal in this area:

Goal

To provide timely and effective response to property crime.

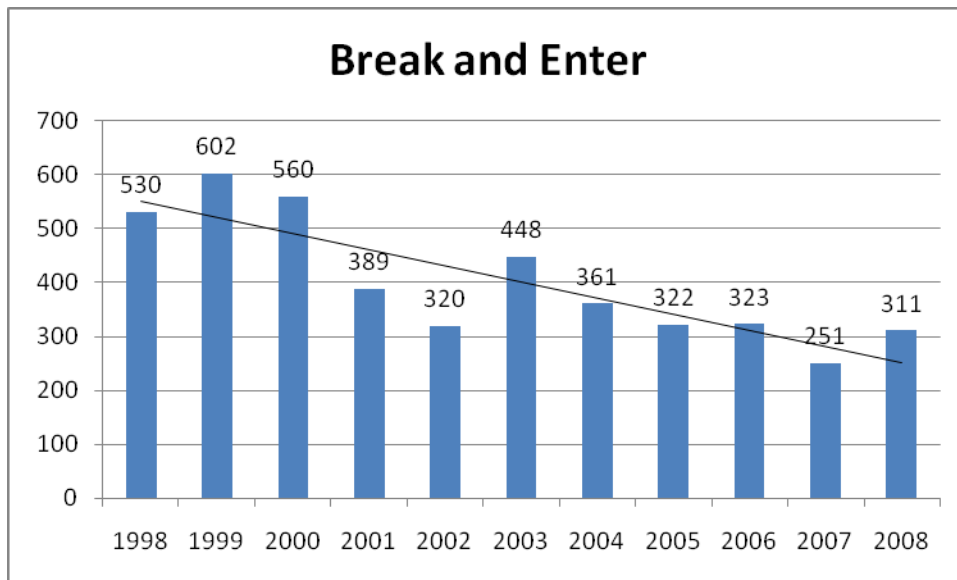
Objectives

1. To research and develop more timely and effective crime analysis systems in relation to property crime.
2. To maintain clearance rates to within 5% of the current three-year average of 22%.
3. To ensure the prompt return of property to victims.

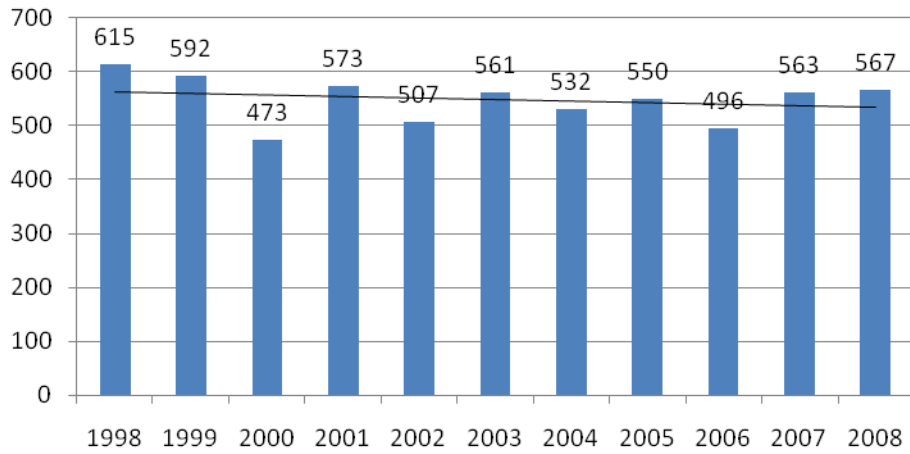
Performance Measures

1. Implementation of systems.
2. Clearance rate on property crime.
3. Annual general property audit.

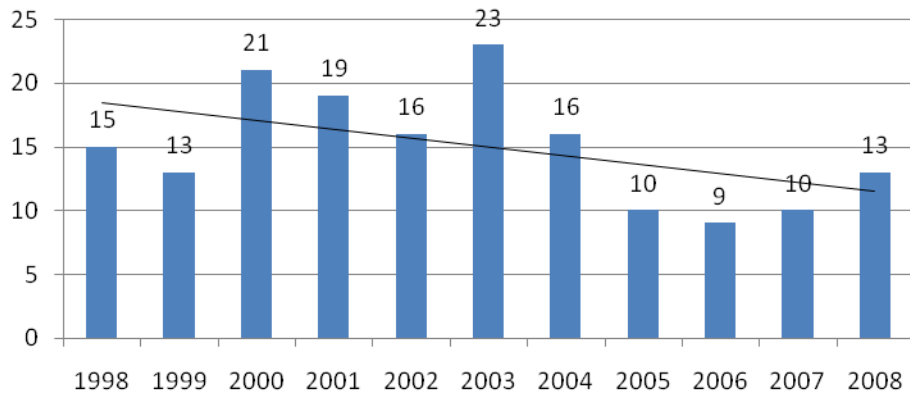
The Service is currently working on the development of a periodic transfer of data from its Records Management System to an analysis format that would provide desktop access to crime data. This will provide for timely trend identification in key crime areas, in particular property crimes, in order to take investigative and enforcement actions in a directed fashion.



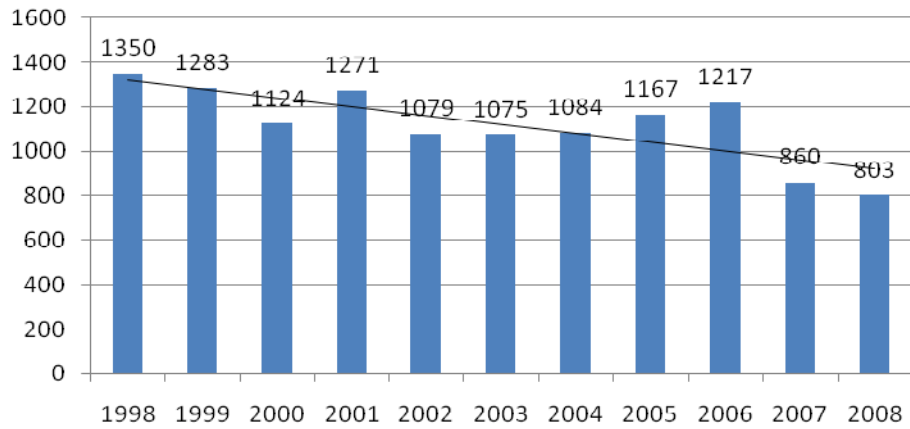
Mischief



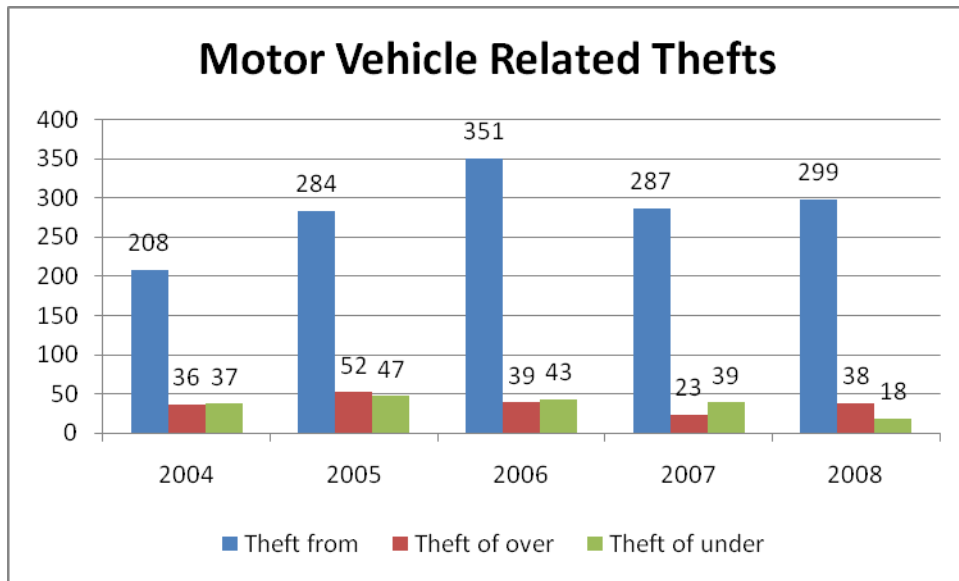
Theft Over Not Including Motor Vehicles



Theft Under



Property crime statistics indicate an increase in mischief occurrences by 4, theft over by 3 and a decrease of 57 theft under when compared to 2007. Thefts from motor vehicles, as seen in the chart below increased by 12 occurrences. This is still lower than the 2006 high of 351.



The Street Crime Unit continued to actively pursue those primarily responsible for property crimes, becoming involved in 152 separate investigations, arresting 90 individuals and laying 122 criminal charges. Of the arrests made 29 were for outstanding arrest warrants while 57 were for breaching court orders/conditions.

On many occasions the Unit worked with our JFO Drug Officer, which resulted in the execution of both *Criminal Code* and *Controlled Drug and Substance Act* search warrants. This culminated in the seizure illicit of drugs valued at over \$12,000. Criminal charges varied from property crime offences, breach of court orders, fraud, robbery and extortion, drugs and assaults. The unit has fostered a working relationship with Inspectors from the Alcohol and Gaming Commission and the second hand goods retailers in the area. The latter has reduced the ease with which thieves can dispose of stolen property locally.

YOUTH CRIME

The Business Plan set out the following goal in this area:

Goal

To ensure an appropriate and timely response to youth crime.

Objectives

1. To implement effective data collection and reporting systems.
2. To analyze youth crime data and identify trends and issues.
3. To respond to identified trends and issues (e.g. rise in a particular crime area).

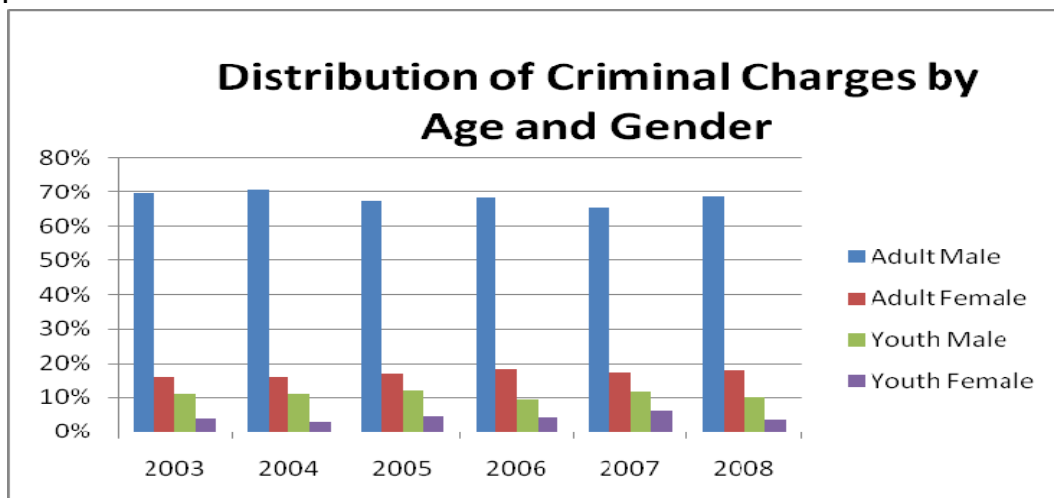
Performance Measures

1. Implementation of data collection system.
2. Trends and issues identified.
3. Number of issues identified and responded to.

Youth referral data has been collected over the past five years and may provide some insights into recidivism and the programs being used in relation to the legislation. Ongoing discussions with the Criminal Justice Program at Nipissing University indicate an interest in working with the Police Service in reviewing the data. The results may assist in providing some feedback of the steps being taken when young persons have been identified and come into conflict with the justice system.

Appropriate use of the legislation is being made with an increase this past year in non-prosecutorial occurrence. Youth referrals rose slightly from 106 in 2007 to 119 in 2008. Written apologies were used in 52 instances in 2008 in comparison to 8 in 2007. This is consistent with the fundamentals of the Youth Criminal Justice Act.

As depicted in the following chart, there has been an increase in 2008 in the total number of persons charged. In essence, the percentage of criminal charges in 2008 is attributable to more criminal involvement by adults, male and female, than youth despite a slight decrease in the number of male youth charged in 2008 from 2007. Adult offenders in 2007 were responsible for 82% of the charges laid. This increased to 86% in 2008. Therefore, the percentage attributable to offenders aged 12 to 17 decreased by 4%.



Similarly, there was a decrease in the number of female youth charged. Working with community partners, such as the Criminal Youth Justice Committee young people are given an opportunity to take responsibility for their actions by means of non-judicial sanctions and consequences. This is one of the tenets of the Youth Criminal Justice Act.

The School Liaison Program was initiated in January 2000 with the identified need to increase service delivery to area schools. The School Liaison Officer deals exclusively with 17 area schools in an effort to deliver policing services that foster or promote a safe, non-threatening environment for students and teachers.

In 2008, 506 calls for service were received from the 17 area schools, 254 calls fell within the mandate of the School Liaison Officer. This officer responded to 199 of those calls, while the remainder were addressed by Patrol Officers and members of the Investigative Support Section.

The following statistics reflect the School Liaison activities:

	2006	2007	2008
Calls for Service	406	399	254
Criminal Code Charges	13	51	50
Provincial Offences Notices	5	1	4
Youth Referrals	N/A	12	21
Warnings	27	62	17



School Liaison Officer, Constable Al Bedard speaking with two students at Chippewa Secondary School

VICTIM ASSISTANCE

The Business Plan set out the following goal in this area:

Goal

To provide enhanced assistance to victims of crime.

Objectives

1. To ensure members interact with victims in a professional manner.
2. To utilize community resources and partnerships in providing support to victims of crime.

Performance Measures

1. Level of satisfaction with services expressed by victims of crime in community satisfaction questionnaires.
2. Number of community initiatives and partnerships.
3. Letters to the Service from victims of crime.

Through its local partners such as Community Counselling Centre, Near North VCARS, Nipissing Transition House, Crisis Centre, Amelia Rising, the Indian Friendship Centre, the Children's Aid Society, North Bay General Hospital, the Crown Attorney's Office, neighbouring police agencies, Victim Witness Assistance Program and several provincial ministries, a number of initiatives are being planned in relation to public education and awareness on the issue of domestic violence.

The Victim Assistance / Domestic Violence Coordinator's mandate is to implement and maintain programs to ensure the North Bay Police Service provides comprehensive and efficient services to victims of crime and tragic circumstances.

The unit also provides follow-up assistance to victims by coordinating the response of all Service Sections with involved community agencies.

There were 446 referrals made to partner agencies in 2008. This is 45 higher than the previous year. This would be in keeping with the overall reporting in the areas of domestic violence and sex offences as noted earlier, which were the primary source of referrals.

In November of 2008, the North Bay Police Service entered into a trial project with Victim Crisis Assistance and Referral Service (VCARS). This initiative will focus on providing a seamless response between police and victim services in relation to domestic violence calls. VCARS staff and volunteers will be responding to call-outs related to domestic violence investigations upon notification that a victim will be attending the North Bay Police Headquarters to provide a statement to police. Once officers have completed their investigation with the victim, VCARS will be present and ready to offer assistance to the victim. This project will be reviewed on May 1st 2009.

The Chief of Police and the Victim Assistance / Domestic Violence Coordinator sit on the Domestic Violence Coordinating Committee which is a multi-disciplinary, advisory committee formed in 1998 to effectively address domestic violence in the District of

Nipissing. The DVCC is a community wide partnership set up to prevent, respond to and eliminate domestic violence. The committee sets out to develop and facilitate the implementation of a coordinated, effective response to the identification, assessment, response and prevention of domestic violence.

The DVCC also maintains a strong focus in other areas including: enhancing the quality of service delivery to victims of domestic violence, their children and abusers; improving the community's overall response to domestic violence; developing, implementing and monitoring local policies, procedures and protocols; and ongoing prevention and education efforts.

The Education committee is comprised of a small enthusiastic working group of members from the Domestic violence Coordinating Committee, including the North Bay Police Service Domestic Violence Coordinator.

On February 20th and 21st 2008 the Committee hosted a conference held at Nipissing University, entitled "Do You See It?" This conference was held to assist educate members of the public. It was intended to reach out to individuals who have contact with women who are, or may be in violent relationships, in an attempt to help them recognize domestic violence and how they can assist. This conference received positive reviews from those who attended.

Neighbours, Friends and Families is a province wide campaign to raise awareness to the signs of abuse for people who are closest to women at risk and abusive men. On January 19th 2008, this campaign was formally launched at Northgate Square in North Bay and attended by Chief Paul Cook. As a result of this initiative the Domestic Violence Coordinator has obtained valuable resources including pamphlets, information cards, videos and public service announcements, which are available free of charge at our police service.

ROAD SAFETY

The Business Plan set out the following goal for this area:

Goal

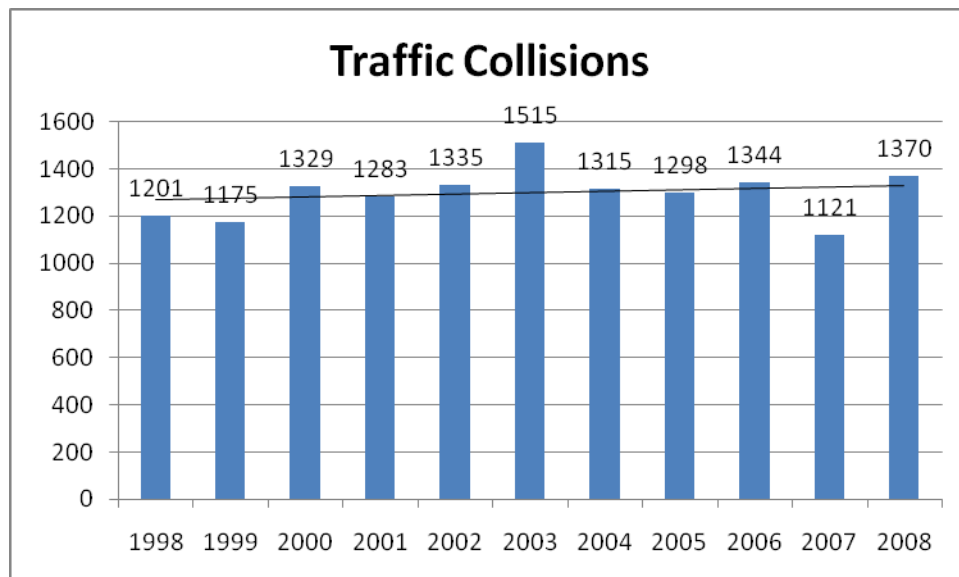
To fully implement the Platoon Traffic Officer program as outlined in the Safer Communities - 1000 Officers Partnership Program funding application.

Objectives

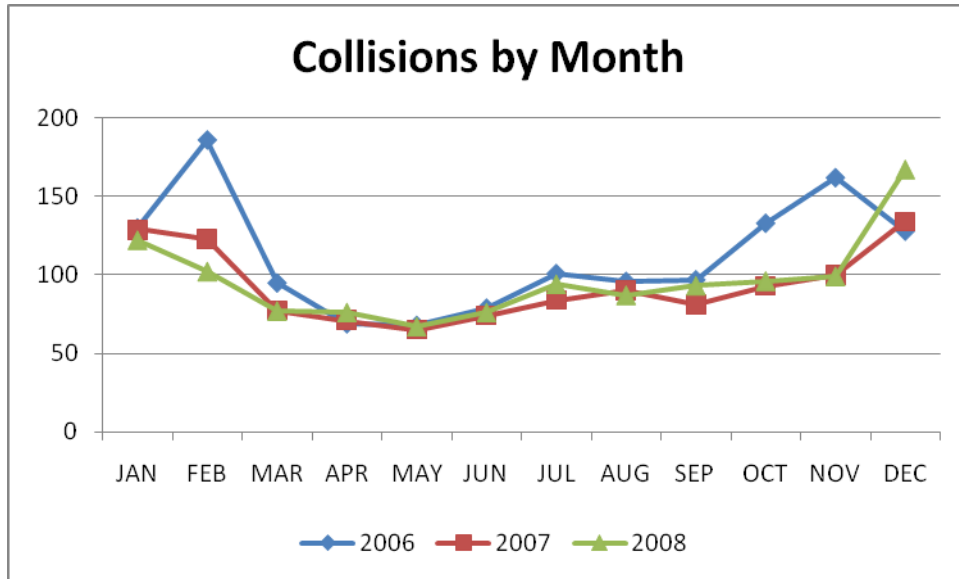
1. To positively affect the rising number of traffic collisions through an increase in general and directed traffic enforcement and public education initiatives.
2. To increase the service's participation in provincial and local road safety initiatives.
3. To train designated traffic enforcement officers in Radar/Laser Speed Detection, Problem-Oriented Policing, Child Restraint Seat Inspections and other road safety matters.
4. To increase traffic enforcement by 10% annually.
5. To increase drinking and driving enforcement by 10% annually.

Performance Measures.

1. Number of traffic collisions reported.
2. Number of provincial and local road safety initiatives in which the Service actively participates.
3. Number of officers trained in specific traffic enforcement disciplines.
4. Number of charges/warnings/equipment notices issued.
5. Number of drinking and driving arrests.
6. Person hours of dedicated traffic enforcement by patrol personnel.
7. Person hours of directed traffic enforcement by patrol personnel.



The number of collisions reported in 2008 increased by 22.21% over the 2007 figures. Although enforcement is only one of the factors that would affect traffic collisions, the number of collisions has been relatively consistent 7 out of the last 9 years. There is an increase in reporting of collisions which is consistent with a provincial trend. As seen in the chart below our own statistics indicate a sharp rise in collisions during the month of December. Weather and winter road conditions play a part in some collisions.



The significant measure of the accidents which occurred in 2008 is in those that resulted in personal injury and/or death. There were 128 personal injury accidents and no fatalities reported in 2008, in comparison to 181 personal injury accidents and one fatality in 2007, which translates into a substantial decrease of 30% in 2008. This is consistent with provincial trends.

Of the 369 accidents investigated by police in 2008, alcohol was identified as being involved on 14 occasions (3.8%). This would indicate an increase over 2007 in which alcohol was involved in 11 of the 418 collisions investigated (2.6%).

We continue to actively participate in the RIDE program, dedicating 326 directed patrol hours in 2008 to address those who operate motor vehicles while their ability is impaired by drugs and/or alcohol. The Police Service checked approximately 6500 vehicles in the RIDE Program in 2008. In cooperation with the Community Programs section, MADD, Operation Rednose, North Bay Focus and other community partners, the Traffic Office continued to attempt to ensure the appropriate message was delivered to the motoring public. Suspensions, as a result of arrests for impaired related driving offences, remained unchanged from 2007, with 83 incidents, after a decline from 102 in 2006 (see chart). There were four vehicle impoundments in 2008; three as a result of criminal offences and one under the provincial stunt driving provisions.

The Police Service has participated in the Safer Communities - 1000 Officers Partnership Program and hired four officers to allow one officer from each platoon to be assigned as a Platoon Traffic Officer (PTO). The PTO addressed issues related to road safety, general enforcement and directed traffic enforcement.

The Service has reached its objectives outlined in the application grant for the Safer Communities – 1000 Officers Partnership Program in a very positive fashion. With the continued deployment of the Platoon Traffic Officer Program, there was a significant increase of total provincial offence notices issued. Statistics collected identify 2141 hours where a PTO was dedicated by the four platoons of the Patrol section and the position was responsible for 1436 *Provincial Offences Act (POA)* Notices issued or 19% of all documented traffic enforcement.

The Traffic Enforcement Officer (TEO), who is assigned on a full-time basis to the Traffic Office, documented 699 POA violations, which translated into 8% of the total. Total directed enforcement measures (PTO and TEO) resulted in 2291 documented offences or 27% of all POA Notices being written.

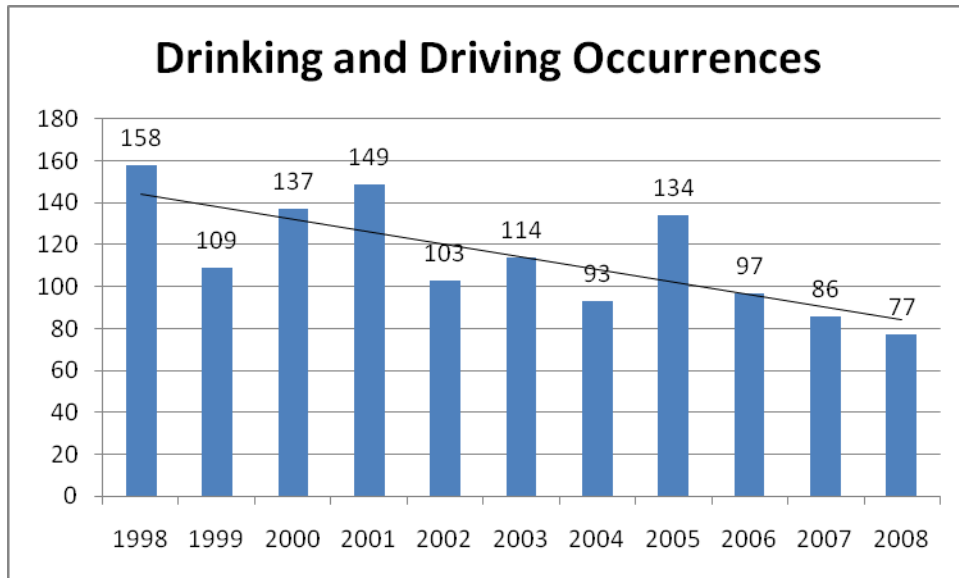
There were 1182 calls for service for traffic complaints in 2008, in comparison to 1029 in 2007 and 971 in 2006 which would indicate a continued, and increasing, concern of the public in regard to the habits and actions of motorists.

In 2008, our members documented 8463 violations under the *Provincial Offences Act* in comparison to 7412 in 2007 and 5000 in 2006. In 2008 this would indicate an overall increase of 14.2 % from 2007 and an increase of almost 70% over a two-year period.

In 2008 the Traffic Office oversaw the implementation of many safety campaigns such as the bi-annual seatbelt campaign, school bus and community safety zone monitoring, directed patrols to problem areas, operation impact, the winter driving campaign and the R.I.D.E. Program.

New this year was the child restraint clinic. This one day inspection involved a partnership with our Service, Canadian Tire and the District of Nipissing and Parry Sound Health Unit. Over 55 motor vehicle child restraints were inspected. Due to its success another campaign is being scheduled in 2009.

Traffic statistics reveal enforcement has increased substantially. This translates to more motorists being checked for safety reasons, administrative issues, and moving violations. It is of importance to note that impaired driving charges had decreased by 10.5% in 2008 over the 2007 figures. It may be apparent that additional officer presence on the roadways coupled with educational programs delivered at school level and television/newspaper campaigns may be having a significant impact on this type of offence.



There is a continued downward trend in drinking and driving occurrences. We share this good news with our community partners such as North Bay Focus, Mothers Against Drunk Driving, Operation Nez Rouge/ Red Nose, North Bay and Area Road Safety Challenge Committee and Connecting Community Partners in Injury Prevention (Operation Lookout).



Uniformed Patrol Officer, Constable Scott Buchanan conducting RIDE

INFORMATION TECHNOLOGY

The Business Plan set out the following goal in this area:

Goal

To provide computer technology in a secure environment, which supports the Service operationally and administratively and enhances our ability to best serve the public.

Objectives

1. To maintain system security and firewall levels in compliance with cooperative requirements.
2. To actively participate in computer cooperative initiatives.
3. Roll out the mobile workstations for patrol officers and remote computer access to other staff.

Performance Measures

1. Annual reporting on systems integrity and security status.
2. Member participation in cooperative development, implementation and systems improvements.
3. Mobile workstation and remote computer access implemented.

Several projects were ongoing, including the Mobile Workstation (MWS) project, a digital mug shot system, new telephone/messaging system and the installation of cellular telephones into all of our patrol vehicles. The service continued to participate in the Ontario Police Technology Information Cooperative, which provides the secure environment for our Computer Aided Dispatch and Record Management Systems.

During the past year, the issues surrounding secure wireless networking for our mobile workstations were resolved, allowing us to proceed with the installation of mobile workstation into all marked police service vehicles. The goal of the MWS project was to extend the “office environment” to the police cruiser and provide uniformed officers with the necessary tools to police in an effective manner. Officers now have access to various police databases, can view mug shots, e-mail, and have access to all internal network resources from the confines of their cruiser.

Since the 1980's, recordings of our cell block and interview rooms were created using VHS format tapes. These tapes are becoming obsolete and some manufactures have stopped manufacturing these tapes. In addition to the difficulties of obtaining VHS media, storage of the tapes themselves was an issue. A digital recording system was installed to replace the outdated system. Now, all recordings are automatically stored on a central disk. The benefits were immediate and included ease of use, very little manual interaction from the user, better quality of recordings, longer storage time of videos, the ability of searching recordings, and the ability of viewing interviews from any computer.

Additional installations and upgrades in 2008 included the addition of BlackBerrys and a BlackBerry server, an upgrade to our Records Management System (RMS), Computer Aided Dispatch (CAD) and Microsoft Office 2007 upgrade. Other changes made in the IT section this past year was the expansion of the server room and the hiring of another part-time IT technician.

PUBLIC COMPLAINTS

Public complaints that are received by the Office of the Chief of Police are predominantly investigated by the Quality Assurance Officer who holds the rank of Sergeant.

In 2008 twenty-six public complaints were received by the North Bay Police Service. Of those complaints, the Quality Assurance Officer commenced investigations into twenty-five occurrences. As stated earlier in this report, no misconduct was found and complaints were resolved to the satisfaction of all parties.

There were 4 Chief's Complaints investigated in 2008, all of which resulted in informal discipline under the *Police Services Act*.

It is unknown when the government will implement the new the Public Complaints process. It is anticipated that the process will yield more public complaints as the current legislation does not allow third party complaints to be entertained. The Complaints Commission has yet to release finalized guidelines.

EXEMPLARY SERVICE AWARDS

Chief of Police Commendation

Sergeant N. Coulas
Sergeant D. Webber
Detective Constable P. Brewer
Constable J. Warren

Long Service Recognition - 20 Years of Service

Detective Sergeant R. Jerome
Sergeant S. Devine
Detective B. Ramsay
Constable L. Asselin
Constable R. McWhirter
Constable H. O'Neill
Special Constable D. Boland
Clerk E. Lemay

Employee of the Year

Sgt. N. Coulas

MADD Officer of the Year

Constable R. Adair



Constable Randy Adair accepting a plaque from Jackie McLeod, MADD Chapter President recognizing him as the MADD Officer of the Year.

CONCLUSION

This past year was a very successful year for our Police Service thanks to the dedication and professionalism of our personnel and cooperation of the public.

We continue to work with a multitude of community partners to develop and initiate policing strategies designed to improve the quality of life on our streets and in our neighbourhoods and enhance public safety.

It is only through the strong and respectful partnerships with the community that we will again be able to achieve the level of success we enjoyed this past year.

Our members look forward to serving and working with the citizens of North Bay and Callander long into the future.